



Media release

Friday 3 June 2022

NBN delivers access to Ultrafast internet to a further 160,000 homes and businesses

From today, NBN Co is inviting customers living and working in around 160,000 premises currently served by Fibre to the Curb (FTTC) in New South Wales, Victoria and South Australia to upgrade to Fibre to the Premises (FTTP).

This is the first in a series of tranches that will extend eligibility to approximately 115,000 additional premises per month in New South Wales, the Australian Capital Territory, Victoria, South Australia, Queensland and Western Australia, to make almost 1 million premises currently served by FTTC able to access **nbn™** Home Ultrafast by the end of this year. By the end of next year, approximately 1.5 million customers currently able to access the **nbn** network via FTTC will be able to upgrade to FTTP and enjoy access to the highest speeds available on the network.

To find out if their premises may be eligible to upgrade from FTTC to FTTP, customers are invited to register for updates at nbn.com.au/fttpupgrade. The website includes links to participating retailers.

Once customers order an **nbn** Home Superfast or **nbn** Home Ultrafast speed tier based plan from a participating retailer, NBN Co will design and construct the fibre lead-ins to the premises at no up-front cost to the retailer. Most premises currently served by FTTC can already attain wholesale download speeds of up to 100 Mbps⁴.

Brad Whitcomb, Chief Customer Office at NBN Co, said:

“Our aim is to deliver access to our highest **nbn™** Home Ultrafast wholesale speed tier with wholesale download speeds of 500 Mbps to close to 1 Gbps^{3,4} to premises currently served by our FTTC network.

“This is another step toward extending these speeds to more and more Australians across our fixed-line technologies, including FTTN and HFC.”

The first 157,000 FTTC premises in parts of the following suburbs and towns^{1,2} are now eligible to upgrade to FTTP:

State	Suburb or Town
New South Wales	Abbotsford, Auburn, Bardwell Park, Bayview, Beverly Hills, Bexley, Bexley North, Blaxland, Breakfast Point, Brighton-Le-Sands, Buronga, Cabarita, Carlton, Chiswick, Church Point, Concord, Concord West, Condell Park, Dolls Point, Drummoyne, Earlwood, East Hills, Elanora Heights, Emu Heights, Emu Plains, Falconbridge, Five Dock, Glenbrook, Gol Gol, Hawkesbury Heights, Hazelbrook, Hurstville, Ingleside, Kingsgrove, Kogarah, Lapstone, Leonay, Liberty Grove,

Victoria	Lidcombe, Linden, Milperra, Mona Vale, Monterey, Mortlake, Mount Riverview, Narrabeen, Newington, North Narrabeen, North Strathfield, Padstow, Padstow Heights, Panania, Picnic Point, Ramsgate Beach, Revesby, Revesby Heights, Rhodes, Rockdale, Rodd Point, Russell Lea, Sandringham, Sandy Point, Sans Souci, Silverwater, Springwood, Sun Valley, Sydney Olympic Park, Valley Heights, Wareemba, Warriewood, Warrimoo, Winmalee, Woodford, Yellow Rock
	Abbotsford, Altona Meadows, Altona North, Aspendale, Aspendale Gardens, Bangholme, Bayswater, Bentleigh, Birdwoodton, Boronia, Botanic Ridge, Braeside, Brighton East, Broadmeadows, Burwood, Burwood East, Camberwell, Campbellfield, Carrum Downs, Clarinda, Clayton, Clayton South, Clyde, Coburg, Coburg North, Collingwood, Coolaroo, Cranbourne East, Dallas, Dandenong, Dandenong South, Derrimut, Devon Meadows, Dingley Village, Doveton, East Melbourne, Edithvale, Eumemmerring, Fawkner, Fitzroy, Frankston, Frankston North, Glen Iris, Glen Roy, Greenvale, Hadfield, Hallam, Heatherton, Hoppers Crossing, Huntingdale, Irymple, Jacana, Junction Village, Langwarrin, Laverton, Laverton North, McKinnon, Meadow Heights, Mentone, Merbein, Mildura, Moorabin Airport, Mordialloc, Mount Waverley, Narre Warren, Narre Warren North, Notting Hill, Oak Park, Oakleigh, Oakleigh East, Oakleigh South, Parkdale, Pascoe Vale, Pascoe Vale South, Point Cook, Preston, Reservoir, Richmond, Sandhurst, Seabrook, Seaford, Skye, The Basin, Thomastown, Truganina, Williams Landing
South Australia	Allenby Gardens, Angle Park, Athol Park, Beverley, Bolivar, Bowden, Brompton, Burton, Craigmare, Croydon, Croydon Park, Devon Park, Elizabeth, Elizabeth Downs, Elizabeth East, Elizabeth Grove, Elizabeth Park, Elizabeth South, Elizabeth Vale, Ferryden Park, Findon, Flinders Park, Happy Valley, Hillbank, Hindmarsh, Kilkenny, Mansfield Park, Paralowie, Pennington, Regency Park, Renown Park, Ridleyton, St Clair, Waterloo Corner, Welland, West Croydon, West Hindmarsh, Woodville, Woodville Gardens, Woodville North, Woodville Park, Woodville South, Woodville West

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Notes to editors

1 NBN Co reserves the right to amend the list of targeted suburbs and towns for the local fibre network build at its discretion if circumstances change and if absolutely necessary.

2 Conditions, eligibility criteria and costs will apply. Eligibility criteria is expected to include, among other things, being designated by nbn as a simple premises and once the program is available for an eligible premises, placing an order for an **nbn**[™] powered plan based on an eligible wholesale speed tier. Additional costs may apply to providers, who may choose to pass this charge onto their customers.

3 Regardless of the retail service you purchase, the actual wholesale speeds delivered by **nbn**'s highest wholesale speed tiers of 500 to close to 1000 Mbps will be less than 1Gbps due to equipment and network limitations and the peak information rate may fall anywhere in this range. In addition, the HFC Home Ultrafast bandwidth profile downstream service provided to retail providers is a ranged profile with a maximum sustained information rate of 750Mbps. Reference to speeds are not end user speeds; they are wholesale layer 2 peak information rate bandwidth provided to retail providers. An end customer's experience, including the speeds actually achieved over the **nbn** network, depends on some factors outside our control (like equipment quality, software, and how your retail service provider designs its network) and the **nbn** technology used for your connection.

4 An end customer's experience, including the speeds actually achieved over the **nbn**[™] broadband access network, depends on the **nbn**[™] access network technology and configuration over which services are delivered to their premises, whether they are using the internet during the busy

period, and some factors outside of NBN Co's control (like their equipment quality, software, chosen broadband plan, signal reception, or how their provider designs its network).

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For further information, visit www.nbnco.com.au