Discounts, Credits and Rebates Annexure to the **nbn**® Ethernet Price List

Wholesale Broadband Agreement



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Wholesale Broadband Agreement

Version	Description	Effective Date
5.0	First issued version of WBA 5	1 December 2023
5.1	H2 Fibre Connect Rebate	1 January 2024
5.2	Update to include eligibility consideration for NNI Diversity Upgrade Rebate	24 February 2024
5.3	Update for Connect the Unconnected Rebate and Take 3 extension	1 March 2024
<u>5.x</u>	Update for FY25Q1 Fibre Connect Rebate	1 June 2024

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Environment

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Part A List of current Discounts, Credits, Rebates and Waivers

A1.1 Current Discounts, Credits, Rebates and Waivers

The following Discounts, Credits, Rebates and Waivers are currently available to RSP subject to the corresponding conditions set out in Parts B and C.

#	Name	Description	Duration	Campaign Period	Details and conditions	
Long-term	Long-term Discounts, Credits, Rebates and Waivers (Part B)					
Module B1	.: General					
1.	50 Kbps CVC Credit	A Credit per AVC TC-4 and UNI bundle which is equal to the recurring Charge which would apply to nbn [®] Ethernet (Satellite) for a 50Kbps CVC TC-4, excluding any recurring Charge in connection with a CVC Class.	Start Date – 30 November 2026	N/A	Section B1.1	
2.	First Battery Credit	A Credit of \$30.00 which nbn will give to RSP if a fault or defect occurs with a First Battery supplied as part of nbn ® Ethernet during the First Battery Warranty Period for that First Battery.	Start Date - 30 November 2026	N/A	Section B1.2	
3.	Ancillary Charges Waivers	Waiver of certain "ancillary" Charges specified in the nbn ® Ethernet Price List.	Start Date - 30 November 2026	N/A	Section B1.3	
4.	Professional Wiring Service Charges Waiver	A Waiver of specified Charges associated with Professional Wiring Services.	Start Date - 30 November 2026	N/A	Section B1.4	
5.	NNI Diversity Upgrade Rebate	A Rebate given in respect of upgrades from a single chassis 10G NNI to a diverse chassis 10G NNI.	Start Date - 30 November 2026	N/A	Section B1.5	
6.	FTTC Installation Rebate and Waivers	A Rebate of certain costs associated with RSP Managed Installation - FTTC and a corresponding Waiver of certain charges associated with an nbn Professional Installation -FTTC.	Start Date - 30 November 2026	N/A	Section B1.6	

#	Name	Description	Duration	Campaign Period	Details and conditions
7.	7. HFC Installation Waivers and a Rebate of certain Charges and costs associated with Installation activities in respect of nbn [®] Ethernet (HFC) Ordered Products.		Start Date - 30 November 2026	N/A	Section B1.7
8.	Change of Access Technology Partial Waiver			N/A	Section B1.8
9.	New developments Charge Waiver	A Waiver applied in respect of the New developments Charge	Start Date - 30 November 2026	N/A	Section B1.9
10.	Enhanced Fault Rectification Service Discount (90 Day) - 12 (24/7)	A Discount applied in respect of the Enhanced Fault Rectification Service – Enhanced (90 Day)–12 (24/7)	Start Date – 26 March 2024	N/A	Section B1.10
11.	11. NNI Upsize Migration A Rebate in respect of Completed NNI Upsize Migrations Rebate		31 March 2024 – 30 June 2027	N/A	Section B1.11
Module B2	2: Business				
12.	Multi Site Migration Initial Non Standard Installation Charges Waiver	A Waiver of the Labour Rate and Materials Charge for Initial Non Standard Installations for nbn ® Ethernet Ordered Products, performed in connection with certain multi-site migrations.	Start Date – 30 November 2026	N/A	Section B2.1
13.	Built for Business Plans	A Discount to specified Enhanced Fault Rectification Services when acquired with specified business-grade AVC TC-4s.	Start Date – 30 November 2026	N/A	Section B2.2
14.	Temporary 50/20 Business Bundle 1	A Discount to specified Enhanced Fault Rectification Services when acquired with AVC TC-4s with a bandwidth profile of 50/20 Mbps or 25-50/5-20 Mbps.	Start Date – 14 April 2024	N/A	Section B2.3

#	Name	Description	Duration	Campaign Period	Details and conditions
15.	Temporary Business Bundle 2	A Discount to specified Enhanced Fault Rectification Services and AVC TC-1s when acquired with specified business-grade AVC TC-4s.	Start Date – 14 April 2024	N/A	Section B2.4
16.	Business Subsequent Installation Partial Waiver	A Waiver of \$270.00 of the Charge for Subsequent Installations for specified business-grade nbn ® Ethernet (FTTN) and nbn ® Ethernet (FTTC) Ordered Products	Start Date – the date that is 3 years after the Start Date	N/A	Section B2.5
Module B3	3: Campaign Discounts				
17.	Light Up Boost Rebate*	A Rebate given for Connect Orders at eligible locations that have never had an nbn [®] Ethernet service or have not had an nbn [®] Ethernet service for an extended period and which connect to an eligible bandwidth profile.	Start Date – 28 February 2025	1 March 2022 – 28 February 2023	Section B3.1
18.	Step Up 50/20 Rebate*	A Rebate given for eligible upgrade orders to a 50/20 bandwidth profile.	Start Date – 26 January 2024	1 April 2022 – 26 July 2023	Section B3.2
19.	Step Up 100/40 Rebate*	A Rebate given for eligible upgrade orders to a 100/40 bandwidth profile.	Start Date – 30 May 2024	1 June 2022 – 30 November 2023	Section B3.3
20.	Light Up Low Usage Rebate*	A Rebate given for Connect Orders at eligible locations that have previously had an nbn [®] Ethernet service but have not had an nbn [®] Ethernet service for an extended period and which connect to an eligible bandwidth profile.	Start Date – 31 August 2025	1 September 2022 – 31 August 2023	Section B3.4
21.	Light Up Low Take Up Postcode Locations Rebate*	A Rebate given for Connect Orders at eligible locations in geographic areas where there is low take up of nbn [®] Ethernet over the last 12 months and which connect to an eligible bandwidth profile.	Start Date – 28 February 2025	1 October 2022 – 28 February 2023	Section B3.5

#	Name	Description	Duration	Campaign Period	Details and conditions
22.	Light Up Locations Rebate	A Rebate given for Connect Orders at eligible locations in geographic areas where there is low take up of nbn [®] Ethernet over the last 12 months and which connect to an eligible bandwidth profile	1 March 2023 – 28 February 2026	1 March 2023 – 29 February 2024	Section B3.6
23.	Take 3 Rebate	A Rebate given for Connect Orders at eligible locations that have not had an nbn ® Ethernet service for a period over the last 12 months and which connect to an eligible bandwidth profile	1 March 2023 - 31 March 2026	1 March 2023 – 31 March 2024	Section B3.7
24.	Fibre Connect Rebate	A Rebate given for Fibre Connect Eligible Orders.	1 April 2023 – 31 December 2023	1 April 2023 – 31 December 2023	Section B3.8
25.	High Speed Rebate	A Rebate given for high-speed tiers	1 October 2023 – 30 June 2024	1 October 2023 – 30 June 2024	Section B3.9
26.	Fibre COAT Rebate	A Rebate given for Connect Orders at eligible locations that have been converted to Service Class 1.	1 October 2023 – 30 June 2024	1 October 2023 – 31 December 2023	Section B3.10
27.	H2 Fibre Connect Rebate	A Rebate given for Fibre Connect Eligible Orders.	1 January 2024 – 30 June 2025	1 January 2024 – 30 June 2024	Section B3.11
28.	Connect the Unconnected Rebate	A Rebate given for Orders placed at locations unconnected to the nbn [®] Network for greater than 3 months.	1 April 2024 to 30 June 2027	1 April 2024 to 31 December 2024	Section B3.12

#	Name	Description	Duration	Campaign Period	Details and conditions	
<u>29.</u>	FY25Q1 Fibre Connect Rebate	A Rebate given for certain Fibre Connect Eligible Orders	1 July 2024 – 30 September 2024	1 July 2024 - 30 September 2024	Section B3.13	
Short-tern	n Discounts, Credits, Rebate	s and Waivers (Part C)				
Module C1	: Non-Campaign Discounts					
29. 30	Professional Wiring Service Modify Order Discount	A Discount applied to specified Charges associated with Professional Wiring Services not performed at the time of a Standard Installation.	Start Date – 30 November 2026	N/A	Section C1.1	
Module C2	Module C2: Campaign Discounts					
N/A						

^{*}Note: The Campaign Period for these Discounts, Credits, Rebates and Waivers have expired. However, some Ordered Products may continue to receive such Discounts, Credits, Rebates and Waivers in accordance with their provisions, where eligibility criteria were satisfied within the Campaign Period.

Part B Details and conditions for Long-term Discounts, Credits, Rebates and Waivers

Module B1: General

Note: This Module B1: General contains Long-term Discounts, Credits, Rebates and Waivers that are not focused on business End User segments (see Module B2: Business) and that are not subject to the Master Campaign Terms (see Part D: Master Campaign Terms).

The details and conditions in section B1.1 apply in respect of the 50 Kbps CVC Credit described in Part A.

B1.1 50 Kbps CVC Credit details and conditions

B1.1.1 Eligibility / Availability Criteria

- (a) In each Billing Period, **nbn** will provide RSP with a 50 Kbps CVC Credit for each **nbn**® Ethernet (Satellite) AVC TC-4 and UNI bundle supplied by **nbn** to RSP as at the start of the relevant Billing Period.
 - Example: if the CVC TC-4 pricing per Mbps is \$15.75 then the 50 Kbps CVC Credit will be \$0.7875.
- (b) The total 50 Kbps CVC Credits given to RSP in respect of a Billing Period are capped at the total recurring Charges that apply in respect of all **nbn**® Ethernet (Satellite) CVCs supplied by **nbn** to RSP for that Billing Period, excluding any recurring Charge under section 2.3 of the **nbn**® Ethernet Price List.

B1.1.2 Process to Claim

(a) **nbn** will apply the 50 Kbps CVC Credit to the next invoice following the Billing Period in which the corresponding AVC recurring charge was incurred by RSP.

Note: RSP does not need to submit any Credit/Rebate Claim Form in respect of this Credit.

The details and conditions in section B1.2 apply in respect of the First Battery Credit described in Part A

B1.2 First Battery Credit details and conditions

B1.2.1 Eligibility/Availability Criteria

- (a) **nbn** will give the First Battery Credit to RSP in respect of a First Battery if:
 - (i) a fault or defect occurs in the First Battery during the First Battery Warranty Period;
 - (ii) RSP is supplied with the Battery Backup Service at the time the fault or defect occurs;
 - (iii) RSP installs a replacement battery in respect of that NTD in accordance with section 8 of the nbn@Ethernet Product Terms; and
 - (iv) RSP submits a Credit/Rebate Claim in accordance with section B1.2.2.

B1.2.2 Process to Claim

- (a) To lodge a Credit/Rebate claim in respect of a First Battery Credit, RSP must submit a Credit/Rebate Claim Form in accordance with clause B6 of the <u>Head Terms</u>.
- (b) RSP must include the following details in any Credit/Rebate Claim Form for a First Battery Credit:
 - (i) the Product Instance ID of the service at the location where the faulty or defective First Battery is located;
 - (ii) the NTD ID where the faulty or defective First Battery is located; and
 - (iii) a copy of the tax invoice/remittance advice for the replacement battery.

The details and conditions in section B1.3 apply in respect of the Ancillary Charges Waiver described in Part A.

B1.3 Ancillary Charges Waiver details and conditions

B1.3.1 Details

(a) Subject to section B1.3.1(b), **nbn** waives its right to require RSP to pay the following Charges (each an **Ancillary Charge**) in respect of **nbn**® Ethernet for the period that this Waiver remains effective for the relevant Ancillary Charge in accordance with section B1.3.3:

#	Charge	Applicable to access technology	nbn ® Ethernet Price List section reference
1.	Initial Non-Standard Installations (except if performed in connection with Multi Site Migration Orders described in section B2.1)	All	3
2.	Subsequent Installations	nbn [®] Ethernet (Fibre); nbn [®] Ethernet (Wireless) or nbn [®] Ethernet (Satellite)	3
3.	Any Labour Rate or Materials Charges above the minimum charge of \$270 for Subsequent Installations	nbn [®] Ethernet (FTTB); nbn [®] Ethernet (FTTN); nbn [®] Ethernet (FTTC); nbn [®] Ethernet (HFC)	3(a)
4.	Access Component Reactivations	nbn® Ethernet (Satellite)	3(b)
5.	Site Survey	nbn® Ethernet (Satellite)	3(b)
6.	Equipment Modifications	All	4
7.	Equipment Removals	nbn® Ethernet (Fibre); nbn® Ethernet (FTTB); nbn® Ethernet (FTTN); nbn® Ethernet (FTTC); nbn® Ethernet (HFC); nbn® Ethernet (Wireless)	4(a)
8.	Equipment Repairs	All	4
9.	On Site Maintenance Call Outs	nbn® Ethernet (Satellite)	5(c)
10.	No Fault Found (No Truck Roll Required)	All	5
11.	No Fault Found (Truck Roll Required)	All	5
12.	No Fault Found (Truck Roll Required and Professional Wiring Service)	nbn® Ethernet (FTTB); nbn® Ethernet (FTTN)	5(a)
13.	Late Cancellation (Site Visit Required)	nbn® Ethernet (FTTB); nbn® Ethernet (FTTN); nbn® Ethernet (FTTC); nbn® Ethernet (HFC);	5

#	Charge	Applicable to access technology	nbn [®] Ethernet Price List section reference
		nbn® Ethernet (Satellite)	
14.	Missed Appointment	nbn® Ethernet (FTTB); nbn® Ethernet (FTTN); nbn® Ethernet (FTTC); nbn® Ethernet (HFC); nbn® Ethernet (Satellite)	5
15.	Incorrect Callout	nbn [®] Ethernet (FTTB); nbn [®] Ethernet (FTTN); nbn [®] Ethernet (FTTC); nbn [®] Ethernet (HFC)	5(a)
16.	Incidentals	nbn ® Ethernet (Satellite)	3(b), 4(b), 5(c), 8

- (b) The waiver in section B1.3.1(a) does not apply in respect of the No Fault Found (No Truck Roll Required) and No Fault Found (Truck Roll Required) Charges (and **nbn** may charge RSP for such Charges in accordance with the **nbn**® Ethernet Price List) in circumstances where:
 - (i) RSP raised a Trouble Ticket in respect of an **nbn**[®] Ethernet (FTTN) or **nbn**[®] Ethernet (FTTB) Ordered Product on the basis that the Ordered Product was under-performing or subject to some other issue; and
 - (ii) such under-performance or other issue was caused or contributed to by an Unregistered Quality-Controlled Modem.

B1.3.2 Process to Claim

nbn will provide RSP the Ancillary Charges Waiver by omitting or listing as not payable the relevant Ancillary Charge in RSP's invoices during the period that the Ancillary Charges Waiver remains effective for that Ancillary Charge.

Note: The effect of this Waiver is that RSP is not obliged to pay an Ancillary Charge(s) listed above for the period that the Ancillary Charges Waiver remains effective in respect of that Ancillary Charge. RSP does not need to submit any Credit/Rebate Claim Form in respect of this Waiver.

B1.3.3 Special conditions

(a) If one or more waivers of Ancillary Charges are withdrawn by **nbn** in accordance with this Agreement, the Ancillary Charges Waiver will continue to apply in respect of other Ancillary Charges until any later withdrawal of the waiver for that Ancillary Charge, or the expiry of the waiver validity period in Part A of this **nbn**® Ethernet Discounts, Credits and Rebates Annexure (as applicable).

The details and conditions in section B1.4 apply in respect of the Professional Wiring Service Charges Waiver described in Part A

B1.4 Professional Wiring Service Charges Waiver details and conditions

B1.4.1 Details

nbn waives the following Charges associated with Professional Wiring Services:

- (a) any Labour Rate and Materials Charges for a Professional Wiring Service performed in connection with an **nbn**[®] Ethernet (FTTB) or **nbn**[®] Ethernet (FTTN) Ordered Product, at the time of a Standard Installation, to the extent that they exceed the minimum charge of \$160;
- (b) any Labour Rate and Materials Charges for a Professional Wiring Service performed in connection with an **nbn**® Ethernet (FTTB) or **nbn**® Ethernet (FTTN) Ordered Product, not at the time of a Standard Installation, to the extent that they exceed the minimum charge of \$235; and
- (c) any Labour Rate Charges for a Professional Wiring Service performed in connection with an **nbn**® Ethernet (FTTC) Ordered Product to the extent that they exceed the minimum charge of \$225.

Note: The effect of this Waiver is that for the period the Waiver is effective in accordance with Part A:

- the Charge for a Professional Wiring Service performed for an nbn[®] Ethernet (FTTB) or nbn[®] Ethernet (FTTN) Ordered Product at the time of a Standard Installation will be \$160;
- the Charge for a Professional Wiring Service performed for an **nbn**® Ethernet (FTTB) or **nbn**® Ethernet (FTTN) Ordered Product not at the time of a Standard Installation will be \$235; and
- the Charge for a Professional Wiring Service performed for an nbn® Ethernet (FTTC) Ordered Product will be \$225.

B1.4.2 Process to Claim

nbn will provide RSP the Professional Wiring Service Charges Waiver by omitting or listing as not payable the specified waived portion of the Charge in RSP's invoices.

Note: RSP does not need to submit any Credit/Rebate Claim Form in respect of this Waiver.

The details and conditions in section B1.5 apply in respect of the NNI Diversity Upgrade Rebate described in Part A.

B1.5 NNI Diversity Upgrade Rebate

B1.5.1 Details

- (a) **nbn** will provide the NNI Diversity Upgrade Rebate to RSP if:
 - (i) RSP has an existing 10G NNI Group configured with a single chassis redundancy mode (Single Chassis NNI);
 - (ii) RSP has ordered a new 10G NNI Group that:
 - (A) is configured with a diverse chassis redundancy mode;
 - (B) has at least one NNI Bearer profile that matches an NNI Bearer profile in the Single Chassis NNI; and
 - (C) is located at the same Point of Interconnection as the Single Chassis NNI,

(Diverse Chassis NNI);

- (iii) AVCs and CVCs from the Single Chassis NNI have been migrated to the Diverse Chassis NNI;
- (iv) Subject to section B1.5.2(b)(iii), the Single Chassis NNI, and any associated cross-connect, has been disconnected, and that disconnection has taken place within 9 months of the Diverse Chassis NNI being Activated;
- (v) all Charges in connection with the Single Chassis NNI have been fully paid for by RSP; and
- (vi) RSP has submitted a claim in accordance with section B1.5.2.
- (b) The NNI Diversity Upgrade Rebate available to be claimed by RSP pursuant to this section B1.5 is equal to:
 - (i) in respect of an NNI Bearer profile of 10GBaseLR being upgraded from a Single Chassis NNI to a Diverse Chassis NNI, one Charge for a "NNI 10GBaseLR Activation" applied to RSP's invoice following the Activation of the Diverse Chassis NNI; and
 - (ii) in respect of an NNI Bearer profile of 10GBaseER being upgraded from a Single Chassis NNI to a Diverse Chassis NNI, one Charge for a "NNI 10GBaseER Activation" applied to RSP's invoice following the Activation of the Diverse Chassis NNI.
- (c) For the avoidance of doubt:
 - (i) RSP must continue to pay any recurring Charges in relation to the Single Chassis NNI until such time as the Single Chassis NNI is disconnected; and
 - (ii) when an NNI Bearer (the **Original Bearer**) is upgraded from a Single Chassis NNI to a Diverse Chassis NNI, an NNI Diversity Upgrade Rebate can only be claimed:

- in respect of one of the two NNI Bearers (working chassis or protect chassis) that are being upgraded to (the **New Bearers**);
- (B) if the Original Bearer matches at least one of the New Bearers; and
- (C) in respect of the matching New Bearer.

Example 1: RSP has an existing 10G NNI Group with a single chassis redundancy mode with an NNI Bearer profile of 10GBaseER. RSP subsequently orders:

• in 'Example 1A', a new NNI Group with a diverse chassis redundancy mode consisting of two new 10GBaseER NNI Bearers. Subject to compliance with the above terms, RSP is entitled to receive one rebate for the activation charge associated with the new 10GBaseER NNI Bearer.

	Example 1A (Diverse Chassis Mode)		
	Working chassis	Protect chassis	
→	10GBaseER	10GBaseER	
	(Rebate available)	(No rebate available)	

• in 'Example 1B', a new NNI Group with a diverse chassis redundancy mode consisting of two new 10GBaseLR NNI Bearers. In this example, no rebate would be available.

Working chassis				

Example 1B (Diverse Chassis Mode)			
Working chassis	Protect chassis		
10GBaseLR	10GBaseLR		
(No rebate available)	(No rebate available)		

B1.5.2 Process to claim

- (a) In order to claim the NNI Diversity Upgrade Rebate, RSP's Authorised Contact must submit a Credit/Rebate Claim Form in accordance with clause B6 of the Head Terms.
- (b) To be eligible, a Credit/Rebate Claim Form for the NNI Diversity Upgrade Rebate must:

- (i) for the purposes of clause B6(c)(ii) of the <u>Head Terms</u>, be sent to **nbn** within 12 months following the date the Diverse Chassis NNI referred to in section B1.5.1(a)(ii) is Activated; and
- (ii) include the following details:
 - (A) the Product Instance ID and Service ID of the Single Chassis NNI;
 - (B) the Product Instance IDs and Service IDs of the Diverse Chassis NNI; and
 - (C) the Point of Interconnect ID.
- (iii) If RSP has not met the requirements under section B1.5.1(a)(iv) due to circumstances outside of RSP's reasonable control:
 - (A) a Credit/Rebate Claim Form submitted in accordance with section B1.5.2 must also include details of the circumstances which caused delay; and
 - (B) **nbn** will determine, acting reasonably, whether to provide the NNI Diversity Upgrade Rebate to RSP notwithstanding RSP's failure to meet the required timeframe.

The details and conditions in section B1.6 apply in respect of the FTTC Installation Rebate and Waivers as described in Part A.

B1.6 FTTC Installation Rebate and Waivers

B1.6.1 Rebate for RSP/End User-managed installation

nbn will make available a Rebate of \$26.00 (excluding GST) for costs associated with an RSP Managed Installation - FTTC in each of the following circumstances:

- (a) upon a Successful RSP Activation FTTC; and
- (b) upon a Failed RSP Activation FTTC.

B1.6.2 Full waiver for **nbn** professional installation preceded by a failed RSP/End User-managed installation

nbn waives any Charge for an **nbn** Professional Installation - FTTC incurred by RSP if that **nbn** Professional Installation - FTTC occurs after either:

- (a) a Failed RSP Activation FTTC; or
- (b) a Failed End User Activation (**nbn** Dispatched) FTTC.

B1.6.3 Partial waiver for **nbn** professional installation which is not preceded by a failed RSP/End User-managed installation

If section B1.6.2 does not apply, **nbn** partially waives the Charge for an **nbn** Professional Installation – FTTC incurred by RSP that exceeds the minimum charge of \$150, to the extent that the Charge exceeds that minimum charge of \$150.

B1.6.4 Process to Claim

- (a) **nbn** will automatically pay the Rebate under section B1.6.1 to RSP's nominated account by electronic funds transfer.
- (b) **nbn** will provide RSP any Waiver under section B1.6.2 or B1.6.3 by omitting or listing as not payable the waived amount(s) in RSP's invoices.

Note: RSP does not need to submit any Credit/Rebate Claim Form in respect of any Rebate or Waiver provided under this section B1.6.

B1.6.5 Definitions

In this section B1.6:

- (a) Successful RSP Activation FTTC means the Completion of an order for nbn® Ethernet (FTTC) as a result of:
 - (i) a successful RSP Managed Installation FTTC; or

- (ii) an **nbn** Professional Installation FTTC following a failed RSP Managed Installation FTTC, where such failure is not attributable to the act or omission of RSP or any Downstream Service Provider or End User;
- (b) Failed RSP Activation FTTC means the Completion of an order for nbn® Ethernet (FTTC) as a result of an nbn Professional Installation FTTC following a failed RSP Managed Installation FTTC, where such failure is attributable to the act or omission of RSP or any Downstream Service Provider or End User; and
- (c) **Failed End User Activation (nbn Dispatched) FTTC** means the Completion of an order for **nbn**[®] Ethernet (FTTC) as a result of an **nbn** Professional Installation FTTC following a failed End User Installation FTTC (**nbn** Dispatched), where such failure is attributable to the act or omission of RSP or any Downstream Service Provider or End User.

The details and conditions in section B1.7 apply in respect of the HFC Installation Waivers and Rebate described in Part A.

B1.7 HFC Installation Waivers and Rebate

B1.7.1 Rebate for RSP/End User-managed installation RSP Managed Installation – HFC Rebate - details

- (a) **nbn** will make available a Rebate of \$26.00 (excluding GST) for costs associated with an RSP Managed Installation HFC in each of the following circumstances:
 - (i) upon a Successful RSP Activation HFC; and
 - (ii) upon a Failed RSP Activation HFC.

B1.7.2 Full waiver for **nbn** Professional Installation in specified circumstances

nbn waives the Charge for an **nbn** Professional Installation – HFC incurred by RSP if that **nbn** Professional Installation – HFC:

- (a) occurs after a Failed RSP Activation HFC;
- (b) occurs after a Failed End User Activation (nbn Dispatched) HFC; or
- (c) is the only order type that was available for the relevant Connect Order.

B1.7.3 Partial waiver for **nbn** Professional Installation in specified circumstances

If section B1.7.2 does not apply, **nbn** partially waives the Charge for an **nbn** Professional Installation – HFC incurred by RSP that exceeds the minimum charge of \$150, to the extent that the Charge exceeds that minimum charge of \$150.

B1.7.4 Process to Claim

- (a) **nbn** will automatically pay the Rebate under section B1.7.1 to RSP's nominated account by electronic funds transfer.
- (b) **nbn** will provide RSP any Waiver under section B1.7.2 or B1.7.3 by omitting or listing as not payable the waived amount(s) in RSP's invoices.

Note: RSP does not need to submit any Credit/Rebate Claim Form in respect of any Rebate or Waiver provided under this section B1.7.

B1.7.5 Definitions

In this section B1.7:

- (a) Successful RSP Activation HFC means the Completion of an order for nbn® Ethernet (HFC) as a result of:
 - (i) a successful RSP Managed Installation HFC; or

- (ii) an **nbn** Professional Installation HFC following a failed RSP Managed Installation HFC, where such failure is not attributable to the act or omission of RSP or any Downstream Service Provider or End User;
- (b) **Failed RSP Activation HFC** means the Completion of an order for **nbn**® Ethernet (HFC) as a result of an **nbn** Professional Installation HFC following a failed RSP Managed Installation HFC, where such failure is attributable to the act or omission of RSP or any Downstream Service Provider or End User;
- (c) **RSP Managed Installation HFC** means any of the following:
 - (i) RSP Professional Installation HFC; or
 - (ii) End User Installation HFC (RSP Dispatched); and
- (d) **Failed End User Activation (nbn Dispatched) HFC** means the Completion of an order for **nbn**® Ethernet (HFC) as a result of an **nbn** Professional Installation HFC following a failed End User Installation HFC (**nbn** Dispatched), where such failure is attributable to the act or omission of RSP or any Downstream Service Provider or End User.

The details and conditions in section B1.8 apply in respect of the Change of Access Technology Partial Waiver in Part A.

B1.8 Change of Access Technology Partial Waiver

B1.8.1 Waiver

- (a) Subject to the terms of this section B1.8, where **nbn** determines to make a Premises Serviceable by a Subsequent Access Technology (whether or not in response to a request by RSP), **nbn** waives, on a pro-rata daily basis, Charges for the AVC Product Component and any CVC TC-4 inclusion of any **nbn**® Ethernet Ordered Product supplied to that Premises over that Subsequent Access Technology, for the first 7 days in which that supply occurs.
- (b) For clarity, a waiver under section B1.8.1(a) only applies if **nbn** was supplying an **nbn**® Ethernet Ordered Product to RSP at the relevant Premises on the Original Access Technology on the date that **nbn** completes a Connect Order for an **nbn**® Ethernet Ordered Product supplied to RSP by the Subsequent Access Technology.
- (c) For clarity, nothing in this section B1.8 affects RSP's obligation to pay Charges for any **nbn**[®] Ethernet Ordered Product supplied to a Premises over an Original Access Technology.

B1.8.2 Process to Claim

nbn will provide RSP the Change of Access Technology Partial Waiver by omitting or listing as not payable the portion of the waived Charge in RSP's invoices.

Note: RSP does not need to submit any Credit/Rebate Claim Form in respect of this Waiver.

The details and conditions in section B1.9 apply in respect of the New developments Charge Waiver in Part A.

B1.9 New developments Charge Waiver

nbn will waive the New developments Charge in respect of a New Development Location where **nbn** has otherwise recovered or dealt with the New Developments Charge in accordance with the Telecommunications in new developments (TIND) policy effective 1 September 2020 as amended from time to time.

B1.9.1 Process to Claim

nbn will provide RSP the New developments Charge waiver by omitting or listing as not payable the waived Charge in RSP's invoices.

Note: RSP does not need to submit any Credit/Rebate Claim Form in respect of this Waiver.

The details and conditions in section B1.10 apply in respect of the Enhanced Fault Rectification Service Discount (90 Day)-12 (24/7) in Part A.

B1.10 Enhanced Fault Rectification Service Discount (90 Day)-12 (24/7)

B1.10.1 Discount

Subject to the terms of this section B1.10, for each Enhanced (90 Day)–12 (24/7) Enhanced Fault Rectification Service supplied during the term of this discount, **nbn** will apply a discount to achieve an effective non-recurring Charge of \$60.00 to provide 90 days' access to Enhanced (90 Day)–12 (24/7).

B1.10.2 Process to Claim

nbn will automatically apply the Enhanced Fault Rectification Service Discount (90 Day)-12 (24/7).

Note: RSP does not need to submit any Credit/Rebate Claim Form in respect of this Discount.

The details and conditions in section B1.11 apply in respect of the NNI Upsize Migration Rebate described in Part A.

B1.11 NNI Upsize Migration Rebate

B1.11.1 Details

- (a) **nbn** will provide the NNI Upsize Migration Rebate to RSP if **nbn** has completed an NNI Upsize Migration requested by RSP.
- (b) Subject to section B1.11.1(c), the amount of the NNI Upsize Migration Rebate will be equal to the sum of Charges that would apply to the Activation of each NNI Bearer comprising the Source NNI Group as set out in the nbn® Ethernet Price List at the time that nbn completes the relevant NNI Upsize Migration.
- (c) The amount of the NNI Upsize Migration Rebate will be capped at the sum of the Charges for the Activation of each NNI Bearer comprising the Target NNI Group, as set out in the nbn@Ethernet Price List at the time nbn completes the relevant NNI Upsize Migration.

B1.11.2 Process to claim

nbn will automatically apply this NNI Upsize Migration Rebate.

Note: RSP does not need to submit any Credit/Rebate Claim Form in respect of this Rebate.

Module B2: Business

Note: The Long-term Discounts, Credits, Rebates and Waivers set out in this Module B2: Business have been classified by **nbn** as being focused on business End User segments, but not residential End User segments.

The details and conditions in section B2.1 apply in respect of the Multi Site Migration Initial Non Standard Installation Charges Waiver described in Part A.

B2.1 Multi Site Migration Initial Non Standard Installation Charges Waiver

B2.1.1 Waiver

- (a) Subject to the terms of this section B2.1, **nbn** waives the Charge for any Initial Non Standard Installation (each such waiver, a **Multi Site Migration Initial Non Standard Installation Charges Waiver**):
 - (i) that is performed in connection with a Multi Site Migration Order; and
 - (ii) in respect of which the conditions in clause B2.1.2 have been satisfied.
- (b) For the purposes of this section B2.1, a **Multi Site Migration Order** means a Connect Order for an **nbn**[®] Ethernet Ordered Product, where that Ordered Product:
 - (i) is to be supplied over the Fibre Network, the FTTB Network, the FTTN Network, the FTTC Network or the HFC Network;
 - (ii) requires an Initial Standard Installation or Initial Non Standard Installation;
 - (iii) contains any or all of the following:
 - (A) an AVC TC-1 bandwidth profile of 0.3 Mbps symmetrical CIR or higher;
 - (B) an AVC TC-2 bandwidth profile; or
 - (C) the Enhanced Fault Rectification Service; and
 - (iv) is not supplied for the purposes of transitioning a Designated Special Service.

B2.1.2 Conditions

- (a) RSP is not entitled to, and **nbn** is not required to provide, a Multi Site Migration Initial Non Standard Installation Charges Waiver unless:
 - (i) the relevant Multi Site Migration Order was placed by RSP for the purposes of Migration Activities;
 - (ii) RSP has provided **nbn**, to **nbn**'s reasonable satisfaction, with all information requested by **nbn** in respect of the Migration Activities to which the relevant Multi Site Migration Order relates; and
 - (iii) RSP has committed relevant personnel and resources, including attending any meetings required by **nbn**, to facilitate the Migration Activities.

- (b) In this section B2.1.2, **Migration Activities** means activities to facilitate the Activation, in a coordinated manner, of multiple Ordered Products where all such Ordered Products are:
 - (i) the subject of Multi Site Migration Orders placed, within a single transaction, by RSP; and
 - (ii) in respect of a single Contracted End User.

B2.1.3 Process to claim

nbn will provide RSP the Multi Site Migration Initial Non Standard Installation Charges Waiver by omitting or listing as not payable the waived Charge in RSP's invoices.

Note: RSP does not need to submit any Credit/Rebate Claim Form in respect of this Waiver.

The details and conditions in section B2.2 apply in respect of the Built for Business Plans Discount described in Part A.

B2.2 Built for Business Plans Discount

B2.2.1 Discounted charges

(a) Subject to the terms of this section B2.2, if **nbn** supplies RSP with an Eligible Bandwidth Profile and an associated Eligible ESLA, the discounted Charge for the Eligible ESLA will be as follows:

Built for Business Plan	Eligible Bandwidth Profile		Eligible ESLA	nbn ® Network	Discounted Charge per Billing Period per Eligible ESLA
	AVC TC-4 downstream Mbps (PIR) AVC TC-4 upstream Mbps (PIR)				
Built for Business Plan 1	25-100	5-40	Enhanced-12 (24/7)	FTTB and FTTN	\$10.00
	50-100	20-40	Enhanced-12 (24/7)	FTTC	\$10.00
	100	40	Enhanced-12 (24/7)	Fibre and HFC	\$10.00
Built for Business Plan 2	250	25	Enhanced-4 (24/7)	Fibre and HFC	\$15.00
Built for Business Plan 3	250	100	Enhanced-12 (24/7) or Enhanced-4 (24/7)	Fibre	\$0.00
Built for Business Plan 4	500	200	Enhanced-12 (24/7) or Enhanced-4 (24/7)	Fibre	\$0.00
Built for Business Plan 5	1000*	400	Enhanced-12 (24/7) or Enhanced-4 (24/7)	Fibre	\$0.00

^{*} Note: Refer to the nbn® Ethernet Product Description for further information, including the specific limitations set out at sections 3.2(a) and 13.

- (b) For the purposes of this Built for Business Plans Discount:
 - (i) **Eligible Bandwidth Profile** means a bandwidth profile in respect of a Built a Business Plan, as set out in the table in section B2.2.1(a); and
 - (ii) **Eligible ESLA** means an Enhanced Fault Rectification Service in respect of a Built a Business Plan, as set out in the table in section B2.2.1(a).

B2.2.2 Interaction with other pricing

- (a) If a Product Feature is only subject to the Built for Business Plans Discount in section B2.2.1 for part of a Billing Period, the discounted Charges in section B2.2.1 will apply to the Product Feature for that part of the Billing Period only, on a pro-rata daily basis.
 - * Note: See sections 2.2(b) to 2.2(e) of the nbn® Ethernet Price List for other Charges that may apply.
- (b) This Built for Business Plans Discount will not apply in respect of an Eligible ESLA if that Eligible ESLA is supplied in connection with an Ordered Product which:
 - (i) also includes an AVC TC-2 bandwidth profile; or
 - (ii) is supplied subject to the Temporary Business Bundle 2 Discount in section B2.4.
 - * **Note:** The TC-2 Bundle Charges in the nbm Ethernet Price List and the Temporary Business Bundle 2 Discount include the supply of the Enhanced-12 (24/7) Product Feature.

B2.2.3 Opt-in

- (a) To be eligible for this Built for Business Plans Discount, RSP must:
 - (i) first opt in, and remain opted in, for all discounts under section B2.2.1; or
 - (ii) have opted in to the "Business Bundle 1" Discounts under the Prior WBA, and not have subsequently opted out of those Discounts or opted out of this Discount under section B2.2.3(b).
- (b) To opt in or opt out of discounts under section B2.2.1, RSP must comply with the processes, including minimum notice periods, as notified by **nbn** from time to time.

B2.2.4 Process to Claim

nbn will automatically apply this Built for Business Plans Discount.

Note: RSP does not need to submit any Credit/Rebate Claim Form in respect of this Discount.

The details and conditions in section B2.3 apply in respect of the Temporary 50/20 Business Bundle 1 Discount described in Part A.

B2.3 Temporary 50/20 Business Bundle 1 Discount

B2.3.1 Discounted charges

(a) Subject to the terms of this section B2.3, if **nbn** supplies RSP with the Enhanced-12 (24/7) Product Feature as part of an Ordered Product that has an AVC Product Component with an Eligible Bandwidth Profile and that satisfies the eligibility criteria in section B2.3.3, the applicable discounted Charge listed in the table below will apply to that Enhanced-12 (24/7) Product Feature.

Eligible Band	width Profile	a har ® Matrica da	Discounted Charge per Billing Period per Enhanced-12 (24/7)	
AVC TC-4 downstream Mbps (PIR)	AVC TC-4 upstream Mbps (PIR)	nbn ® Network		
25-50	5-20	FTTN and FTTB	\$10.00	
50	20	Fibre, FTTC and HFC	\$10.00	

(b) For the purposes of this Temporary 50/20 Business Bundle 1 Discount, **Eligible Bandwidth Profile** means a bandwidth profile prescribed in the above table in section B2.3.1(a).

B2.3.2 Interaction with other pricing

- (a) If a Product Feature is only subject to the Temporary 50/20 Business Bundle 1 Discount in section B2.3.1 for part of a Billing Period, the discounted Charges in section B2.3.1 will apply to the Product Feature for that part of the Billing Period only, on a pro-rata daily basis.
 - * Note: See sections 2.2(b) to 2.2(e) of the nbn® Ethernet Price List for other Charges that may apply.
- (b) This Temporary 50/20 Business Bundle 1 Discount will not apply in respect of an Enhanced-12 (24/7) Product Feature if that Enhanced-12 (24/7) Product Feature is supplied in connection with an Ordered Product which:
 - (i) also includes an AVC TC-2 bandwidth profile; or
 - (ii) is supplied subject to the Temporary Business Bundle 2 Discount in section B2.4.
 - * **Note:** The TC-2 Bundle Charges in the <u>nbn® Ethernet Price List</u> and the Temporary Business Bundle 2 Discount include the supply of the Enhanced-12 (24/7) Product Feature.

B2.3.3 Eligibility criteria

(a) An Ordered Product will only be eligible for a Temporary 50/20 Business Bundle 1 Discount during a Billing Period (the **Relevant Billing Period**) within the term of this Discount if:

- (i) it is a Continuing Business Bundle or a Transferred Business Bundle; and
- (ii) **nbn** has not, during the term of this Discount, completed a Modify Order in respect of the AVC TC-4 or the Enhanced-12 (24/7) Product Feature of the Ordered Product.
- (b) For the purpose of section B2.3.3(a)(i), an Ordered Product will be:
 - (i) a **Continuing Business Bundle** if the Ordered Product was supplied to RSP under a "Business Bundle 1 Discount" under the Prior WBA immediately prior to the Start Date; and
 - (ii) a **Transferred Business Bundle** if:
 - (A) the Ordered Product was supplied to RSP as a result of a Non-Infrastructure Type Transfer Completed during the term of this Temporary 50/20 Business Bundle 1 Discount; and
 - (B) a corresponding ordered product was being supplied to an Other RSP under a Temporary 50/20 Business Bundle 1 Discount immediately prior to the Non-Infrastructure Type Transfer.

B2.3.4 Opt-in

- (a) To be eligible for this Temporary 50/20 Business Bundle 1 Discount, RSP must:
 - (i) first opt in, and remain opted in, for all discounts under section B2.3.1; or
 - (ii) have opted in to the "Business Bundle 1" Discounts under the Prior WBA, and not have subsequently opted out of those Discounts or opted out of this Discount under section B2.3.4(b).
- (b) To opt in or opt out of this Temporary 50/20 Business Bundle 1 Discount, RSP must comply with the processes, including minimum notice periods, as notified by **nbn** from time to time.

B2.3.5 Process to Claim

nbn will automatically apply this Temporary 50/20 Business Bundle 1 Discount.

Note: RSP does not need to submit any Credit/Rebate Claim Form in respect of this Discount.

The details and conditions in section B2.4 apply in respect of the Temporary Business Bundle 2 Discount described in Part A.

B2.4 Temporary Business Bundle 2 Discount

B2.4.1 Discounted Charges

- (a) Subject to the terms of this section B2.4, if **nbn** supplies RSP with an AVC TC-1 bandwidth profile of 1/1 Mbps (CIR) as part of a single Ordered Product that has an AVC Product Component with an Eligible Bandwidth Profile and that satisfies the eligibility criteria in section B2.4.4, the applicable discounted Charges listed in the table below will apply to both:
 - (i) that AVC TC-1 Product Feature; and
 - (ii) any associated Enhanced-12 (24/7) Product Feature,

(Discounted Features).

	Eligible Bandv	vidth Profile		Discounted Charge for	
Discount type	AVC TC-4 downstream Mbps (PIR)	AVC TC-4 upstream Mbps (PIR)	nbn ® Network	Discounted Features ¹	
Temporary Business Bundle 2.1	25-50	5-20	FTTN and FTTB	\$15.00	
Temporary Business Bundle 2.2	50	20	Fibre, FTTC and HFC	\$15.00	
Temporary Business Bundle 2.3	25-100	5–40	FTTB and FTTN	\$15.00	
Temporary Business Bundle 2.4	50-100	20-40	FTTC	\$15.00	
Temporary Business Bundle 2.5	100	40	Fibre and HFC	\$15.00	
Temporary Business Bundle 2.6	250	100	Fibre	\$5.00	
Temporary Business Bundle 2.7	500	200	Fibre	\$5.00	
Temporary Business Bundle 2.8	1000²	400	Fibre	\$5.00	

Notes:

- ¹ The Enhanced-12 (24/7) Product Feature is not automatically provisioned in respect of an Ordered Product that is supplied in accordance with this Temporary Business Bundle 2 Discount and must be separately ordered by RSP.
- ² Refer to the **nbn**[®] Ethernet Product Description for further information, including the specific limitations set out at sections 3.2(a) and 13.
- (c) For the purposes of this Temporary Business Bundle 2 Discount:
 - (i) **Eligible Bandwidth Profile** means a bandwidth profile prescribed in the above table in section B2.4.1(a);
 - (ii) **Discounted Features** has the meaning given to that term in section B2.4.1(a);

B2.4.2 Enhanced Fault Rectification Service

For any Temporary Business Bundle 2 Discount type under section B2.4.1(a):

- (a) RSP may order an Enhanced Fault Rectification Service other than Enhanced-12 (24/7) (Alternative ESLA); and
- (b) if RSP orders an Alternative ESLA, **nbn** will charge RSP for that Alternative ESLA in accordance with the relevant Charge set out in the nbn®
 Ethernet Price List in addition to the discounted Charge that applies for the available Discounted Features under section B2.4.1(a).

B2.4.3 Interaction with other pricing

- (a) If a Product Feature is only subject to the Temporary Business Bundle 2 Discount in section B2.4.1 for part of a Billing Period, the discounted Charges in section B2.4.1 will apply to the Product Feature for that part of the Billing Period only, on a pro-rata daily basis.
- (b) Section 2.2(b) of the nbn@ Ethernet Price List will not apply in respect of any Enhanced Fault Rectification Service which is subject to this Temporary Business Bundle 2 Discount at the time that Enhanced Fault Rectification Service is:
 - (i) disconnected; or
 - (ii) modified to change the selected Enhanced Fault Rectification Service option.
- (c) This Temporary Business Bundle 2 Discount will not apply in respect of the Discounted Features if the Discounted Features are supplied in connection with an Ordered Product that also includes an AVC TC-2 bandwidth profile.
 - * Note: The TC-2 Bundle Charges in the nbn® Ethernet Price List include the supply of the Enhanced-12 (24/7) Product Feature.

B2.4.4 Eligibility criteria

- (a) An Ordered Product will only be eligible for a Temporary Business Bundle 2 Discount during a Billing Period (the **Relevant Billing Period**) within the term of this Discount if:
 - (i) it is a Continuing Business Bundle or a Transferred Business Bundle; and
 - (ii) **nbn** has not, during the term of this Discount, completed a Modify Order in respect of the AVC TC-4 or AVC TC-1 Product Feature of the Ordered Product.
- (b) For the purpose of section B2.4.4(a)(i), an Ordered Product will be:
 - (i) a **Continuing Business Bundle** if the Ordered Product was supplied to RSP under a "Business Bundle 2" Discount under the Prior WBA immediately prior to the Start Date; and
 - (ii) a **Transferred Business Bundle** if:
 - (A) the Ordered Product was supplied to RSP as a result of a Non-Infrastructure Type Transfer Completed during the term of this Temporary Business Bundle 2 Discount; and
 - (B) a corresponding ordered product was being supplied to an Other RSP under a Temporary Business Bundle 2 Discount immediately prior to the Non-Infrastructure Type Transfer.

B2.4.5 Opt-in

- (a) To be eligible for this Temporary Business Bundle 2 Discount, RSP must:
 - (i) first opt in, and remain opted in, for all discounts under section B2.4.1; or
 - (ii) have opted in to the "Business Bundle 2" Discounts under the Prior WBA, and not have subsequently opted out of any of those Discounts or opted out of this Discount under section B2.4.5(b).
- (b) To opt in or opt out of this Temporary Business Bundle 2 Discount, RSP must comply with the processes, including minimum notice periods, as notified by **nbn** from time to time.

B2.4.6 Process to Claim

nbn will automatically apply this Temporary Business Bundle 2 Discount.

Note: RSP does not need to submit any Credit/Rebate Claim Form in respect of this Discount.

The details and conditions in section B2.5 apply in respect of the Business Subsequent Installation Partial Waiver described in Part A.

B2.5 Business Subsequent Installation Partial Waiver details and conditions

B2.5.1 Details

- (a) If **nbn** performs a Subsequent Installation to supply an Ordered Product at a Premises served by the FTTB Network, the FTTN Network or the FTTC Network, **nbn** will waive \$270 of the Subsequent Installation Charge if the Ordered Product to be supplied:
 - (i) includes an AVC TC-2 Product Component with a bandwidth profile of 20 Mbps symmetrical (CIR); or
 - (ii) is eligible for the Temporary Business Bundle 2 Discount under section B2.4.
 - * **Note**: The Temporary Business Bundle 2 Discount expires on 14 April 2024. Accordingly, on and from 15 April 2024, only an Ordered Product which includes an AVC TC-2 Product Component with a bandwidth profile of 20 Mbps symmetrical (CIR) will be eligible for this Business Subsequent Installation Partial Waiver.
- (b) This Business Subsequent Installation Partial Waiver is subject to the following conditions:
 - (i) **nbn** will only perform up to one Subsequent Installation per Premises in accordance with the Business Subsequent installation Partial Waiver set out in this section B2.5.1;
 - (ii) the Business Subsequent Installation Partial Waiver is not available in respect of any Premises in connection with which **nbn** has already credited a "Special Services Migration Subsequent Installation Credit" to RSP or an Other RSP; and
 - (iii) RSP must pay to **nbn** the waived amount under section B2.5.1(a) for any Subsequent Installation performed at a Premises if, within 12 months of the relevant Connect Order being Completed, the Ordered Product the subject of that Connect Order is either:
 - (A) disconnected; or
 - (B) modified such that the recurring Charges payable by RSP in respect of that Ordered Product are lower than they were prior to such modification.

B2.5.2 Process to Claim

nbn will provide RSP the Business Subsequent Installation Partial Waiver by omitting or listing as not payable the specified waived portion of the Charge in RSP's invoices.

Note: RSP does not need to submit any Credit/Rebate Claim Form in respect of this Waiver.

Module B3: Campaign Discounts

Note: The details and conditions in this Module B3 are made available by **nbn** to RSPs subject to the Master Campaign Terms which are set out in Part D of this document.

When reviewing the Discounts, Credits, Rebates and Waivers set out in this Module B3 please ensure you review not only the content in the tables below but also the Master Campaign Terms in Part D.

B3.1 Light Up Boost Rebate

Section	Issue	Detail				
1.	Name of the Campaign Discount and Campaign ID		of the Campaign Dis	scount: Light Up Boos	t Rebate	
2.	Objective		rease access to nbn ® E n ® Ethernet service for		nat have never had an nbn ® Ether	net service or have not ha
3.	Campaign Period	1 Marc	ch 2022 (Start Date) t	to 28 February 2023 (End Date) (inclusive)	
4.	Discount Period				Eligible AVC is Completed. if the Discount Start Date occurs near the	e end of the Campaign Period
5.	Amount of the Campaign Discount	nbn w (a) (b)				
			Eligible Band AVC TC-4 downstream Mbps*	width Profile AVC TC-4 upstream Mbps*	nbn ® Network	Light Up Boost Rebate
			25	5	FTTN, FTTC, FTTB, HFC, Fibre	\$15
			25	10	FTTC, HFC, Fibre	\$15
			25	5-10	FTTN, FTTB	\$15
			50	20	HFC, FTTC, Fibre	\$15
			25-50	5-20	FTTN, FTTB	\$15
		Home Fast FTTN, FTTC, FTTB, HFC, Fibre				\$20
			25-100	5-40	FTTN, FTTB	\$20
			50-100	20-40	FTTC	\$20

Section	Issue	Detail					
			100	40	HFC, Fibre	\$20	
			Home S	uperfast	HFC, Fibre	\$20	
			Home U	Iltrafast	HFC, Fibre	\$20	
					ndwidth profiles shown in this table are ations in sections 3 and 13 of the <u>nbn®</u>		
6.	Eligible AVCs	Eligibl (a) (b)	the first Connect Ord on the date that Con	• •	· · ·	s that is an Eligible Prem	iises
7.	Performance Target	□ Yes	☑ No				
8.	List of Eligible Premises to be provided	☑ Yes	□ No				
9.	Other terms and conditions	(a)	(a) Notwithstanding section D1.1.7 of the Master Campaign Terms, if RSP modifies an Eligible AVC during the Discount Period, the following consequences will apply:				
			Status of Eligible Order is Complete		Consequences for any app Rebate	licable Light Up Boos	t
			Continues to be an different Eligible Ba	Eligible AVC but on a ndwidth Profile	The Light Up Boost Rebate wa pro-rata daily basis for the before and after the Modify C the Eligible Bandwidth Profile period of time.	parts of the Discount Pe order is Completed, base	eriod ed on
				ible AVC because it is bandwidth profile that lwidth Profile	The Light Up Boost Rebate w daily basis for the part of the Modify Order is Completed. N apply for the remainder of th the next row).	Billing Period before the lo Light Up Boost Rebate	e e will
			intervening period i	Eligible AVC after an n which it was not (e.grvening period it had an at is not an Eligible		remaining Discount Per	

Section	Issue	Detail
		(b) Non-Infrastructure Type Transfers are excluded from the application of the Light Up Boost Rebate.
10.	Interaction with other Discounts, Credits and Rebates and the WBA	 Where an Eligible AVC is supplied to a Premises which is eligible for both the Light Up Boost Rebate and the Take 2 Rebate: (a) RSP will be entitled to the Light Up Boost Rebate only; and (b) the Eligible AVC will be taken into account when calculating the Bounty Incentive Payment and Baseline Number under the Take 2 Rebate Program (as those terms are defined in the Take 2 Letter Agreement).
11.	Additional Definitions that apply to this Campaign Discount	Eligible Bandwidth Profile means the bandwidth profiles set out in the in the table in section B3.1.5 of these Campaign Terms.

B3.2 Step Up 50/20 Rebate

Section	Issue	Detail						
1.	Name of the Campaign Discount and Campaign ID		the Campai 1 ID: Not Ap		Step Up 50/20 R	ebate		
2.	Objective	an Eligible	Bandwidth P		hose higher spec		experience the higher speeds ass suit the Contracted End Users' ne	
3.	Campaign Period	1 April 202	22 (Start Da	te) to 26 July	2023 (inclusive)	(End Date)		
4.	Discount Period	AVC first b	ecame an Eli	igible AVC whi	le being supplied	to RSP or to an	C first becomes an Eligible AVC (Other RSP). Pate occurs near the end of the Campai	
5.	Amount of the Campaign Discount		C supplied to that fal	RSP in respection RSP in respecti Research RSP in R	ct of each Billing	Period (or part oplicable to that	Eligible AVC; and	ach Eligible
		C	Original Band	width Profile	Eligible Band	width Profile		
			AVC TC-4 ownstream Mbps*	AVC TC-4 upstream Mbps*	AVC TC-4 downstream Mbps*	AVC TC-4 upstream Mbps*	nbn ® Network	Step Up 50/20 Rebate
			12	1	25	5	FTTP, FTTC, FTTB, FTTN & HFC	\$8
			12	1	25	10	FTTP, FTTC & HFC	\$8
			12	1	25	5 - 10	FTTB & FTTN	\$8
			12	1	50	20	FTTP, FTTC & HFC	\$10
			12	1	25 - 50	5 - 20	FTTB & FTTN	\$10

Section	Issue	Detail						
			25	5	50	20	FTTP, FTTC & HFC	\$2
			25	5	25 - 50	5 - 20	FTTB and FTTN	\$2
			25	10	50	20	FTTP, FTTC & HFC	\$2
			25	5 - 10	25 - 50	5 – 20	FTTB and FTTN	\$2
			25	5	Wireles	s Plus	Fixed Wireless	\$2
			 * Note: The Information Rates for the AVC TC-4 bandwidth profiles shown in this table are Peak Information Rates (PIR), except Wireless Plus which has potential maximum Information Rates. To be read subject to the WBA, including the specific limitations in sections 3 and 13 of the nbn® Ethernet Product Description. For clarity, the 12/1 bandwidth profile includes both the bandwidth profile that is the Basic Broadband Offer, and the bandwidth profile that is not the Basic Broadband Offer. (b) The amount of the Step Up 50/20 Rebate for each Eligible AVC will be calculated based on the Original Bandwidth Profile of that Eligible AVC immediately prior to it first becoming an Eligible AVC. (c) If RSP is entitled to a Step Up 50/20 Rebate in accordance with these Campaign Terms, nbn will pay the Rebate in accordance with D1.1.5 of the Master Campaign Terms. 					imitations in bandwidth Original
6.	Eligible AVCs	All Elig	ible AVC mean	s a Service III	ansfer Upgrade o	r Existing Moun	y opgrade.	
7.	Performance Target	□ Yes	☑ No					
8.	List of Eligible Premises to be provided	□ Yes	☑ No					
9.	Other terms and conditions	(a)	Discount Period Status of Eli Completed	d, the following gible AVC aft on Eligible A	.7 of the Master g consequences wer Modify Order AVC but on a diffe	vill apply: r is Conse 50/20 erent The Si separa the Di	equences for any applicable Stop Rebate tep Up 50/20 Boost Rebate will be ately on a pro-rata daily basis for scount Period before and after the is Completed, based on the Eligib	e calculated the parts of e Modify

Section	Issue	Detail		
			Bandwidth Profile supplied during each su of time. The Step Up 50/20 Rebate will be applied rata daily basis for the part of the Billing Is before the Modify Order is Completed. No 50/20 Rebate will apply for the remainder Discount Period (subject to the next row). The Step Up 50/20 Rebate will be calculated pro-rate daily basis for the part of the Billing Is before the Modify Order is Completed. No 50/20 Rebate will apply for the remainder Discount Period (subject to the next row). The Step Up 50/20 Rebate will be calculated pro-rate daily basis for the part of the remainder Discount Period (if any) after the Modify Completed. The Step Up 50/20 Rebate will be calculated pro-rate daily basis for the part of the remainder Discount Period (if any) after the Modify Completed. The Step Up 50/20 Rebate will be applied rata daily basis for the part of the remainder Discount Period (subject to the next row). The Step Up 50/20 Rebate will be calculated pro-rate daily basis for the part of the Policulation pro-rate daily basis for the part of the Policulation pro-rate daily basis for the part of the Policulation pro-rate daily basis for the part of the Billing Is before the Modify Order is Completed. No 50/20 Rebate will basis for the part of the Billing Is before the Modify Order is Completed. The Step Up 50/20 Rebate will basis for the part of the Billing Is before the Modify Order is Completed. The Step Up 50/20 Rebate will basis for the part of the Billing Is before the Modify Order is Completed. The Step Up 50/20 Rebate to RSP (including for Eligible AVCs Is before the Modify Order is Completed. The Billing Is before the Modify Order is Completed. The Billing Is before the Modify Order is Completed. The Billing Is before the Modify Order is Completed. The Billing Is before the Modify Order is Completed. The Billing Is before the Modify Order is Completed. The Billing Is before the Modify Order is Completed. The Billing Is before the Modify Order is Completed. The Billing Is before the Modify Order is Completed.	
10.	Interaction with other Discounts, Credits and Rebates and the WBA	(a) (b) (c)	Where an Eligible AVC is eligible for the Light Up Boos entitled to the Light Up Boost Rebate only. Where an Eligible AVC is eligible for the Step Up 50/20 only get the Rebate offered as a part of the Take 2 Re Take 2 Rebate Program. Where the Light Up Boost Rebate has been applied to Service Transfer Upgrade to a Gaining RSP, the Gaining irrespective of whether the Service Transfer Upgrade in	O Rebate and the Take 2 Rebate Program, RSP will ebate Program in accordance with the terms of the an Eligible AVC and that Eligible AVC is subject to a ng RSP will not be entitled to a Step Up 50/20 Rebate
11.	Additional Definitions that		Bandwidth Profile means the bandwidth profiles lise Bandwidth Profile'.	sted in the table in section B3.2.5 under the heading

Section	Issue	Detail
apply to this Campaign Discount		 Existing Modify Upgrade means a "Bundled AVC TC-4" that: (a) is not a Service Transfer Upgrade; (b) has an Eligible Bandwidth Profile as a result of a Modify Order that was Completed during the Campaign Period; and (c) had the same Original Bandwidth Profile corresponding to that Eligible Bandwidth Profile for at least 30 days prior to that Modify Order.
		Original Bandwidth Profile means a bandwidth profile listed in the table in section B3.2.5 under the heading 'Original Bandwidth Profile' corresponding to that Eligible Bandwidth Profile.
		Service Transfer Upgrade means a "Bundled AVC TC-4" that:
		 (a) was first supplied to RSP as a result of a Service Transfer Order that was completed during the Campaign Period (excluding for clarity, any Non-Infrastructure Type Transfer); (b) has an Eligible Bandwidth Profile; and
		(c) was supplied to the Other Losing RSP with the same Original Bandwidth Profile corresponding to that Eligible Bandwidth Profile for at least 30 days prior to the Service Transfer Order being Completed.
		Note : It is RSP's responsibility to verify whether a Service Transfer Order constitutes a Service Transfer Upgrade. nbn is not obliged to provide a Step Up 50/20 Rebate for a Service Transfer that is not a Service Transfer Upgrade even if RSP genuinely believes that it is, e.g. due to incorrect information being received from a Contracted End User about a previous service supplied to them.
		nbn will provide a Step Up 50/20 Rebate for a "Bundled AVC TC-4" if nbn cannot verify whether it constitutes a Service Transfer Upgrade (e.g. because nbn cannot verify the bandwidth profile of the AVC TC-4 Product Component supplied prior to the Service Transfer Order for the purposes of administering this Step Up 50/20 Rebate).

B3.3 Step Up 100/40 Rebate

Section	Issue	Detail				
1.	Name of the Campaign Discount and Campaign ID	Name of the Campaign Disco Campaign ID: Not Applicable	unt: Step Up 100/40 Reb	ate		
2.	Objective	To assist RSP to provide an opportunity and Eligible Bandwidth Profile, who provide a better customer exper	nere those higher speeds r			
3.	Campaign Period	1 June 2022 to 30 November 20	23 (inclusive)			
4.	Discount Period	A period of 6 months commencing AVC first became an Eligible AVC Note: This period, may extend beyond	while being supplied to F	RSP or to an Other RSP)	•	
5.	Amount of the Campaign Discount	respect of each Billing Pe (i) that falls within t	th a Step Up 100/40 Rebateriod (or part thereof): the Discount Period application in the Bullet Bull	able to that Eligible AVC		to RSP in
		Eligible Bar AVC TC-4 downstream Mbps*	ndwidth Profile AVC TC-4 upstream Mbps*	nbn ® Network	Step Up 100/40 Rebate	
		25–100	5–40	FTTB and FTTN	\$7	
		50-100	20-40	FTTC	\$7	
		100	40	Fibre and HFC	\$7	
			es for the AVC TC-4 bandwidth uding the specific limitations in			

Section	Issue	Detail
		 (b) Notwithstanding section D1.1.3 of the Master Campaign Terms, if RSP is entitled to a Rebate in accordance with these Campaign Terms, nbn will: (i) pay a Rebate which applies for that part of the Discount Period which is within the Performance Period in which the relevant Order is Completed on a pro-rata basis at the end of the Performance Period; and (ii) pay a Rebate which applies to the remainder of the Discount Period in accordance with section D1.1.3 of the Master Campaign Terms.
6.	Eligible AVCs	An Eligible AVC means a New Connect, a Service Transfer Upgrade or Existing Modify Upgrade that is Completed in a Performance Period where the RSP Base Ratio for the applicable Segment is greater than or equal to the Target Base for that Segment for that Performance Period.
7.	Performance Target	 ✓ Yes □ No (a) Section D1.1.2 of the Master Campaign Terms applies to this Campaign Discount as if a reference to "Performance Target" was a reference to "Target Base Ratio". (b) Where RSP is a member of an RSP Group, unless the parties otherwise agree in accordance with section D1.1.2 of the Master Campaign Terms, nbn will provide a single set of Performance Targets to RSP to apply to the Alternative Segment that comprises all nbn® Ethernet Product Components supplied to the RSP Group. (c) nbn will notify RSP of the base ratio that will apply to RSP in accordance with section D1.1.2 of the Master Campaign Terms (Target Base Ratio). (d) The base ratio achieved (the RSP Base Ratio) for each Segment will be determined at the end of each Performance Period as follows: RSP Base Ratio = Total Upgrade Orders ÷ Total Downgrade Orders where: (i) Total Upgrade Orders = the total number of orders of the type listed in column A in the table below that are Completed within the relevant Performance Period; and (ii) Total Downgrade Orders = the total number of orders of the type listed in column B in the table below that are Completed within the relevant Performance Period. Column A (Total Upgrade Orders) Column B (Total Downgrade Orders) Each Modify Order which modifies an AVC TC-4 Each Modify Order which modifies a "Bundled AVC TC-4":

Section	Issue	etail etail		
		 to an Eligible Bandwidth Profile from a lower bandwidth profile; or from an Eligible Bandwidth Profile to a higher bandwidth profile. Each Service Transfer Order (where RSP is the Gaining RSP) for a "Bundled AVC TC-4" that has an Eligible Bandwidth Profile. Each Connect Order for a "Bundled AVC TC-4" that has an Eligible Bandwidth Profile. Each Disconnect Order in respect of a "B AVC TC-4" that has an Eligible Bandwidth Profile. The following 3 month periods apply when determining whether the RSP Base Ratio is greater than to the Target Base Ratio for each Segment (each a Performance Period), being: Performance Period 1 1 June 2022 to 31 August 2022 Performance Period 2 1 September 2022 to 30 November 2022 	a oy an on of le oundled h	
		Performance Period 3 1 December 2022 to 28 February 2023		
		Performance Period 4 1 March 2023 to 31 May 2023		
		Performance Period 5 1 June 2023 to 31 August 2023		
		Performance Period 6 1 September 2023 to 30 November 2023		
8.	List of Eligible Premises to be provided	l Yes ☑ No		
9.	Other terms and conditions	Notwithstanding section D1.1.7 of the Master Campaign Terms, if RSP modifies an Eligible AVC during Discount Period, the following consequences will apply: Status of Eligible AVC after Modify Order is Completed Stops being an Eligible AVC because it is modified to have a bandwidth profile that is not an Eligible Bandwidth Profile Consequences for any applicable Step Up 100/40 Rebate The Step Up 100/40 Rebate will be applied or pro-rata daily basis for the part of the Billing before the Modify Order is Completed. No Step Up 100/40 Rebate		

Resumes being an Eligible AVC after an intervening period in which it was not (e.g. because in that intervening period in which it was not (e.g. because in that intervening period in which it was not (e.g. because in that intervening period it had a bandwidth profile that is not an Eligible Bandwidth Profile). (b) In addition to its obligations under the Master Campaign Terms, RSP must: (i) prior to, or within 3 days after, a "Bundled AVC TC4" becomes an Eligible AVC, take reasonable steps to ensure that the Contracted End User understands the bandwidth of the corresponding retales service being supplied to the Contracted End User understands the bandwidth from the bandwidth profile on request from nbn provide evidence of communications to Contracted End Users about their bandwidth upgrade. If RSP fails to provide evidence in accordance with this paragraph or nbn otherwise determines, acting reasonably, RSP has not effectively communicated to Contracted End Users about their bandwidth upgrade nbn may by notice stop providing the Step Up 100/40 Rebate to RSP (including for Eligible AVCs that had become eligible before that notice). Interaction with other Discounts, Credits and Rebates and the WBA 11. Additional Definitions that apply to this Campaign Discount Profile Eligible Bandwidth Profile means the bandwidth profiles listed in the table in section B3.3.5 under the heading 'Eligible Bandwidth Profile'. Existing Modify Upgrade means a "Bundled AVC TC-4" that: (a) is not a New Connect or a Service Transfer Upgrade; (b) has an Eligible Bandwidth Profile as a result of a Modify Order that was completed during the Campaign Period; and (c) in the 30 days prior to that Modify Order, did not have an AVC TC-4 bandwidth profile that was the same o higher than the Eligible Bandwidth Profile arising from that Modify Order.	Section	Issue	Detail				
(i) prior to, or within 3 days after, a "Bundled AVC TC4" becomes an Eligible AVC, take reasonable steps to ensure that the Contracted End User understands the bandwidth of the corresponding reta service being supplied to the Contracted End User (including in the case of a Service Transfer Upgrade or Existing Modify Upgrade, RSP is upgrading the bandwidth from the bandwidth previousl supplied to the Contracted End User); and (ii) on request from nbn provide evidence of communications to Contracted End Users about their bandwidth upgrade. If RSP fails to provide evidence in accordance with this paragraph or nbn otherwise determines, acting reasonably, RSP has not effectively communicated to Contracted End Users about their bandwidth upgrade nbn may by notice stop providing the Step Up 100/40 Rebate to RSP (including for Eligible AVCs that had become eligible before that notice). 10. Interaction with other Discounts, Credits and Rebates and the Step Up 100/40 Rebate only. (a) Where an Eligible AVC is eligible for the Light Up Boost Rebate and the Step Up 100/40 Rebate, RSP will be entitled to the Light Up Boost Rebate only. (b) Where an Eligible AVC is eligible for the Step Up 100/40 Rebate and the Take 2 Rebate Program, RSP will only get the Rebate offered as a part of the Take 2 Rebate Program in accordance with the terms of the Take 2 Rebate Program in accordance with the terms of the Take 2 Rebate Program in accordance with the terms of the Take 2 Rebate Program in accordance with the terms of the Take 2 Rebate Program in accordance with the terms of the Take 2 Rebate Program in accordance with the terms of the Take 2 Rebate Program in accordance with the terms of the Take 2 Rebate Program in accordance with the terms of the Take 2 Rebate Program in accordance with the terms of the Take 2 Rebate Program in accordance with the terms of the Take 2 Rebate Program in accordance with the terms of the Take 2 Rebate Program in accordance with the terms of the Take 2 Rebate Program in accordance with the terms of				period in which it was not (e.g. because in that intervening period it had a bandwidth profile that is	Discount Period (subject to the next row). The Step Up 100/40 Rebate will be calculated on a pro-rata daily basis for the part of the remaining Discount Period (if any) after the Modify Order is		
other Discounts, Credits and Rebates and the WBA 11. Additional Definitions that apply to this Campaign Discount Existing Modify Upgrade means a "Bundled AVC TC-4" that: (a) is not a New Connect or a Service Transfer Upgrade; (b) Mhere an Eligible Bandwidth profile as a result of a Modify Order that was completed during the Campaign Period; and (c) in the 30 days prior to that Modify Order, did not have an AVC TC-4 bandwidth profile that was the same o				 (i) prior to, or within 3 days after, a "Bundled AV steps to ensure that the Contracted End User service being supplied to the Contracted End Upgrade or Existing Modify Upgrade, RSP is upsupplied to the Contracted End User); and (ii) on request from nbn provide evidence of combandwidth upgrade. If RSP fails to provide evidence in accordance with thi reasonably, RSP has not effectively communicated to nbn may by notice stop providing the Step Up 100/40 	C TC4" becomes an Eligible AVC, take reasonable understands the bandwidth of the corresponding retail User (including in the case of a Service Transfer pgrading the bandwidth from the bandwidth previously munications to Contracted End Users about their s paragraph or nbn otherwise determines, acting Contracted End Users about their bandwidth upgrade,		
Definitions that apply to this Campaign Discount Existing Modify Upgrade means a "Bundled AVC TC-4" that: (a) is not a New Connect or a Service Transfer Upgrade; (b) has an Eligible Bandwidth Profile as a result of a Modify Order that was completed during the Campaign Period; and (c) in the 30 days prior to that Modify Order, did not have an AVC TC-4 bandwidth profile that was the same o	10.	other Discounts, Credits and Rebates and the	(b)	Where an Eligible AVC is eligible for the Light Up Boost Rebate and the Step Up 100/40 Rebate, RS entitled to the Light Up Boost Rebate only. Where an Eligible AVC is eligible for the Step Up 100/40 Rebate and the Take 2 Rebate Program, For only get the Rebate offered as a part of the Take 2 Rebate Program in accordance with the terms of the Take 2 Rebate Program in accordance with the terms of the Take 2 Rebate Program in accordance with the terms of the Take 2 Rebate Program in accordance with the terms of the Take 2 Rebate Program in accordance with the terms of the Take 2 Rebate Program in accordance with the terms of the Take 2 Rebate Program in accordance with the terms of the Take 2 Rebate Program in accordance with the terms of the Take 2 Rebate Program in accordance with the terms of the Take 2 Rebate Program in accordance with the terms of the Take 2 Rebate Program in accordance with the terms of the Take 2 Rebate Program in accordance with the terms of the Take 2 Rebate Program in accordance with the terms of the Take 2 Rebate Program in accordance with the terms of the Take 2 Rebate Program in accordance with the terms of the Take 2 Rebate Program in accordance with the terms of the Take 2 Rebate Program in accordance with the terms of the Take 2 Rebate Program in accordance with the terms of the Take 2 Rebate Program in accordance with			
Campaign Discount Existing Modify Upgrade means a "Bundled AVC TC-4" that: (a) is not a New Connect or a Service Transfer Upgrade; (b) has an Eligible Bandwidth Profile as a result of a Modify Order that was completed during the Campaign Period; and (c) in the 30 days prior to that Modify Order, did not have an AVC TC-4 bandwidth profile that was the same o	11.	Definitions that apply to this Campaign			ted in the table in section B3.3.5 under the heading		
New Connect means a "Bundled AVC TC-4" that:				is not a New Connect or a Service Transfer Upgrade; has an Eligible Bandwidth Profile as a result of a Modif Period; and in the 30 days prior to that Modify Order, did not have higher than the Eligible Bandwidth Profile arising from	fy Order that was completed during the Campaign e an AVC TC-4 bandwidth profile that was the same or		

Section	Issue	Detail
		 (a) was Activated during the Campaign Period at an Eligible Bandwidth Profile; (b) is supplied to a Premises at which nbn had not previously disconnected any ordered product by means of the same access technology to RSP or any Other RSP in the 7 days prior to Activation; (c) nbn determines is not intended to replace another "Bundled AVC TC-4" that was or is being supplied to RSP by means of the same access technology; and (d) if it was supplied as a result of a COAT Transfer Order, was not subject to a Step Up 100/40 Rebate prior to that COAT Transfer Order.
		 Service Transfer Upgrade means a "Bundled AVC TC-4" that: (a) was first supplied to RSP as a result of a Service Transfer Order that was completed during the Campaign Period (excluding for clarity, any Non-Infrastructure Type Transfer); (b) has an Eligible Bandwidth Profile; and (c) was supplied to the Other Losing RSP with a bandwidth profile that was lower than the Eligible Bandwidth Profile for at least 30 days prior to the Service Transfer Order being Completed. Note: It is RSP's responsibility to verify whether a Service Transfer Order constitutes a Service Transfer Upgrade. nbn is not obliged to provide a Step Up 100/40 Rebate for a Service Transfer that is not a Service Transfer Upgrade even if RSP genuinely believes that it is, e.g. due to incorrect information being received from a Contracted End User about a previous service supplied to them. nbn may elect to provide a Step Up 100/40 Rebate for a "Bundled AVC TC-4" if nbn cannot verify whether it constitutes a Service Transfer Upgrade (e.g. because nbn cannot verify the bandwidth profile of the AVC TC-4 Product Component supplied prior to the Service Transfer Order for the purposes of administering this Step Up 100/40 Rebate).

B3.4 Light Up Low Usage Rebate

Section	Issue	Detail	Detail					
1.	Name of the Campaign Discount and Campaign ID		Name of the Campaign Discount: Light Up Low Usage Rebate Campaign ID: LUP-BOOST-2					
2.	Objective		rease access to nbn ® E Ethernet service for an		hat previously had low data usage	and that have not had an		
3.	Campaign Period	1 Sept	ember 2022 (Start Da	ate) to 31 August 202	3 (End Date) (inclusive)			
4.	Discount Period		nths from the date the		Eligible AVC is Completed.			
5.	Amount of the Campaign Discount	nbn w (a) (b)	(b) in which the Eligible AVC has an Eligible Bandwidth Profile.					
			AVC TC-4 downstream Mbps*	AVC TC-4 upstream Mbps*	HBH NECWORK	Light Up Low Usage Rebate		
			12	1	FTTN, FTTC, FTTB, HFC, Fibre	\$10.50		
			25	5	FTTN, FTTC, FTTB, HFC, Fibre	\$15		
			25	10	FTTC, HFC, Fibre	\$15		
			25	5-10	FTTN, FTTB	\$15		
			50	20	HFC, FTTC, Fibre	\$15		
			25-50	5-20	FTTN, FTTB	\$15		
			Home	e Fast	FTTN, FTTC, FTTB, HFC, Fibre	\$20		
			25-100	5-40	FTTN, FTTB	\$20		

Section	Issue	Detail					
			50-100	20-40	FTTC	\$20	
			100	40	HFC, Fibre	\$20	
			Home Si	uperfast	HFC, Fibre	\$20	
			Home U	ltrafast	HFC, Fibre	\$20	
					ndwidth profiles shown in this table are I ations in sections 3 and 13 of the <u>nbn® I</u>		
6.	Eligible AVCs	Eligible (c)	the first Connect Ord (i) the Order State Eligible Premission (ii) that Connect and	er in respect of which atus is changed to In P ises on the date that t	a Connect Order that is: both conditions are satisfied: rogress during the Campaign Perione Order Status is changed to In Furthern May occur on a date that is andwidth Profile.	Progress; and	
7.	Performance Target	☐ Yes	☑ No				
8.	List of Eligible Premises to be provided	☑ Yes	□ No				
9.	Other terms and conditions	(a)	_	ion D1.1.7 of the Mast following consequence	er Campaign Terms, if RSP modifi s will apply:	es an Eligible AVC during	g the
			Status of Eligible of Order is Complete		Consequences for any appl Usage Rebate	icable Light Up Low	
			Continues to be an different Eligible Ba	Eligible AVC but on a ndwidth Profile	The Light Up Low Usage Reba separately on a pro-rata daily Discount Period before and af Completed, based on the Eligi supplied during each such per	basis for the parts of th ter the Modify Order is ble Bandwidth Profile	е
				ble AVC because it is pandwidth profile that width Profile	The Light Up Low Usage Reba rata daily basis for the part of Modify Order is Completed. No will apply for the remainder of (subject to the next row).	the Billing Period before to Light Up Low Usage Re	e the

Section	Issue	Detail
		Resumes being an Eligible AVC after an intervening period in which it was not (e.g. because in that intervening period it had a bandwidth profile that is not an Eligible Bandwidth Profile). The Light Up Low Usage Rebate will be calculated on a pro-rata daily basis for the part of the remaining Discount Period (if any) after the Modify Order is Completed.
		(b) Non-Infrastructure Type Transfers are excluded from the application of the Light Up Low Usage Rebate.
10.	Interaction with other Discounts, Credits and Rebates and the WBA	 Where an Eligible AVC is supplied to a Premises which is eligible for both the Light Up Low Usage Rebate and: (a) the Step Up 100/40 Rebate: (i) RSP will be entitled to the Light Up Low Usage Rebate only; and (ii) the Eligible AVC will be taken into account when calculating the RSP Base Ratio under the terms of the Step Up 100/40 Rebate. (b) the Step Up 50/20 Rebate, RSP will be entitled to the Light Up Low Usage Rebate only.
11.	Additional Definitions that apply to this Campaign Discount	Eligible Bandwidth Profile means the bandwidth profiles set out in the table in section B3.4.5 of these Campaign Terms.

B3.5 Light Up Low Take Up Postcode Locations Rebate

Section	Issue	Detail	Detail							
1.	Name of the Campaign Discount and Campaign ID		Name of the Campaign Discount: Light Up Low Take Up Postcode Locations Rebate Campaign ID: LUP-BOOST-3-RES and LUP-BOOST-3-BUS							
2.	Objective		rease access to nbn ® l take-up of nbn ® Ether		n geographic areas where, over the	e preceding 12 months, there				
3.	Campaign Period	1 Octo	ber 2022 (Start Date) to 28 February 2023	(End Date) (inclusive)					
4.	Discount Period		24 months from the date the Connect Order for an Eligible AVC is Completed. Note: This period may extend beyond the Campaign Period if the Discount Start Date occurs near the end of the Campaign Period							
5.	Amount of the Campaign Discount	 nbn will provide RSP with the Rebate set out below for each Eligible AVC for each Billing Period (or part that falls within the Discount Period applicable to that Eligible AVC; and (b) in which the Eligible AVC has an Eligible Bandwidth Profile. Eligible Bandwidth Profile nbn® Network Light Up Low T								
			AVC TC-4 downstream Mbps*	AVC TC-4 upstream Mbps*	nbn ® Network	Light Up Low Take Up Postcode Locations Rebate				
			25	5	FTTN, FTTC, FTTB, HFC, Fibre	\$15				
			25	10	FTTC, HFC, Fibre	\$15				
							Wireles	ss Plus	Wireless	\$15
			25	5-10	FTTN, FTTB	\$15				
				50	20	HFC, FTTC, Fibre	\$15			
				25-50	5-20	FTTN, FTTB	\$15			
			Home	e Fast	FTTN, FTTC, FTTB, HFC, Fibre	\$20				

Section	Issue	Detail				
			25-100	5-40	FTTN, FTTB	\$20
			50-100	20-40	FTTC	\$20
			100	40	HFC, Fibre	\$20
			Home S	uperfast	HFC, Fibre	\$20
			Home U	Iltrafast	HFC, Fibre	\$20
			250	100	Fibre	\$20
			500	200	Fibre	\$20
			1000	400	Fibre	\$20
			for Wireless Plus, which I		andwidth profiles shown in this table are Prormation Rates. To be read subject to the et Product Description.	
6.	Eligible AVCs	Eligibl (a) (b)	the first Connect Ord (i) the Connect Status is cha and (ii) that Connect and	er in respect of which Order relates to a Prer nged to In Progress ar	f a Connect Order that is: both of the following conditions are nises that is an Eligible Premises o nd that Order Status change occurs which may occur on a date that is a	n the date that the Order during the Campaign Period;
7.	Performance Target	☐ Yes	☑ No			
8.	List of Eligible Premises to be provided	☑ Yes	□ No			
9.	Other terms and conditions	(a)	Notwithstanding section D1.1.7 of the Master Campaign Terms, if RSP modifies an Eligible AVC during the Discount Period, the following consequences will apply:			es an Eligible AVC during the
			Status of Eligible Order is Complete		Consequences for any applica	ble Light Up Boost Rebate
			Continues to be an different Eligible Ba	Eligible AVC but on a ndwidth Profile	The Light Up Low Take Up Postco calculated separately on a pro-rai	

Section	Issue	Detail	
			the Discount Period before and after the Modify Order is Completed, based on the Eligible Bandwidth Profile supplied during each such period of time.
			Stops being an Eligible AVC because it is modified to have a bandwidth profile that is not an Eligible Bandwidth Profile Period before the Modify Order is Completed. No Light Up Low Take Up Postcode Locations Rebate will be applied on a pro-rata daily basis for the part of the Billing Period before the Modify Order is Completed. No Light Up Low Take Up Postcode Locations Rebate will apply for the remainder of the Discount Period (subject to the next row).
			Resumes being an Eligible AVC after an intervening period in which it was not (e.g. because in that intervening period it had a bandwidth profile that is not an Eligible Bandwidth Profile). The Light Up Low Take Up Postcode Locations Rebate will be calculated on a pro-rata daily basis for the part of the remaining Discount Period (if any) after the Modify Order is Completed.
			Non-Infrastructure Type Transfers are excluded from the application of the Light Up Low Take Up Postcode Locations Rebate.
10.	Interaction with other Discounts, Credits and Rebates and the WBA	Location (a)	an Eligible AVC is supplied to a Premises which is eligible for both the Light Up Low Take Up Postcode as Rebate and: the Take 2 Rebate: (i) RSP will be entitled to the Light Up Low Take Up Postcode Locations Rebate only; and (ii) the Eligible AVC will be taken into account when calculating the Bounty Incentive Payment and Baseline Number under the Take 2 Rebate Program (as those terms are defined in the Take 2 Letter Agreement); the Step Up 100/40 Rebate: (i) RSP will be entitled to the Light Up Low Take Up Postcode Rebate only; and
			(ii) the Eligible AVC will be taken into account when calculating the RSP Base Ratio under the terms of the Step Up 100/40 Rebate;
		(c)	the Step Up 50/20 Rebate, RSP will be entitled to the Light Up Low Take Up Postcode Rebate only; and
		(d)	the Light Up Low Usage Rebate, RSP will be entitled to the Light Up Low Usage Rebate only.

Section	Issue	Detail
11.	Additional Definitions that apply to this Campaign Discount	Eligible Bandwidth Profile means the bandwidth profiles set out in the table in section B3.5.5 of these Campaign Terms.

B3.6 Light Up Locations Rebate

Section I	Issue	Detail	Detail					
(Name of the Campaign Discount and Campaign ID		Name of the Campaign Discount: Light Up Locations Rebate Campaign ID: LUP-RES-TAKE3-2023, LUP-RES-2023, LUP-BUS-TAKE3-2023, LUP-BUS-2023, LUP-MDU-TAKE3-2023 and LUP-MDU-2023					
2.	Objective	To increase access to nbn [©] there is low take-up of nbr		n geographical areas where, over t	he preceding 12 months,			
	Campaign Period	1 March 2023 (Start Date) to 29 February 2024 (I	End Date) (inclusive)				
4.	Discount Period		24 months from the date the Connect Order for an Eligible AVC is Completed. Note: The Discount Period may extend beyond the Campaign Period.					
(Amount of the Campaign Discount	thereof): (i) that falls w (ii) in which th Eligible Ban AVC TC-4 downstream Mbps* 25 25 Wire 25 50 25-50	ithin the Discount Period e Eligible AVC has an Eli ndwidth Profile AVC TC-4 upstream	ut below for each Eligible AVC for each applicable to that Eligible AVC; an gible Bandwidth Profile. nbn® Network FTTN, FTTC, FTTB, HFC, Fibre FTTC, HFC, Fibre Wireless FTTN, FTTB HFC, FTTC, FTTB HFC, FTTC, Fibre FTTN, FTTB	· , ,			

Section	Issue	Detail					
			25-100	5-40	FTTN, FTTB	\$20	
			50-100	20-40	FTTC	\$20	
			100	40	HFC, Fibre	\$20	
			Home S	uperfast	HFC, Fibre	\$20	
			Home U	lltrafast	HFC, Fibre	\$20	
			250	100	Fibre	\$20	
			500	200	Fibre	\$20	
			1000	400	Fibre	\$20	
			Note:				
			Wireless Plus, which	has potential maximum In	idth profiles shown in this table are Peak formation Rates. To be read subject to th nernet Product Description.		
		(b)	** For an AVC that is fin 2023:	st supplied as a result of a	Connect Order that is first changed to In	Progress on or after 1 Decen	mber
			Speed Rebate, • if the Connect "Eligible Bandv	the AVC will not be an Elig Order was for any other El	andwidth Profile that is also an "Eligible E gible AVC under this Rebate — see section igible Bandwidth Profile, but the AVC was h Speed Rebate, this Rebate will not appl D.	n B3.6.6; and subsequently modified to hav	ve an
			amount of the Rebat	e for that Eligible AVC	nin the Discount Period applicable to for that Billing Period will be pro-rapplicable Discount Period.		rtion
6.	Eligible AVCs	Eligib	le AVC means an AVC	supplied as a result o	f a Connect Order that is:		
		(a)	(i) the Connect Status is cha and	Order relates to a Prer nged to In Progress ar	both of the following conditions are mises that is an Eligible Premises on and that Order Status change occurs which may occur on a date that is a	n the date that the Orde during the Campaign Po	eriod;
		(b)		duct Component (which ") with a bandwidth p	h, if the Connect Order was Complerofile that is:	eted under a Prior WBA,	was

Section	Issue	Detail						
			(i) (ii)	Progress before 1 December 2023; or an Eligible Bandwidth Profile other than	er Status for the Connect Order is first changed to In a bandwidth profile that is also an "Eligible Bandwidth f the Order Status for the Connect Order is first changed to 23.			
7.	Performance Target	□ Yes	☑ No					
8.	List of Eligible Premises to be provided	☑ Yes	□ No					
9.	Other terms and conditions							
				ıs of Eligible AVC after Modify r is Completed	Consequences for any applicable Light Up Locations Rebate			
								nues to be an Eligible AVC but on a ent Eligible Bandwidth Profile
			modif not a Has a an "E High	s being an Eligible AVC because it is fied to have a bandwidth profile that is a Eligible Bandwidth Profile; or an Eligible Bandwidth Profile that is also ligible Bandwidth Profile" under the Speed Rebate in the circumstances ibed in section B3.6.10(b)(ii)	The Light Up Locations Rebate will be applied on a prorata daily basis for the part of the Billing Period before the Modify Order is Completed. No Light Up Locations Rebate will apply for the remainder of the Discount Period (subject to the next row).			
			Resur interv becau bandv Bandv Has a an "E	mes being an Eligible AVC after an vening period in which it was not (e.g. use in that intervening period it had a width profile that is not an Eligible width Profile); or an Eligible Bandwidth Profile that is not ligible Bandwidth Profile" under the Speed Rebate after a period in which	The Light Up Locations Rebate will be calculated on a pro-rata daily basis for the part of the remaining Discount Period (if any) after the Modify Order is Completed.			

Section	Issue	Detail	
			the circumstances in section B3.6.10(b)(ii) applied
10.	Interaction	(b) (a)	Non-Infrastructure Type Transfers are excluded from the application of the Light Up Locations Rebate. Where an Eligible AVC is supplied to a Premises which is eligible for both the Light Up Locations Rebate and:
	with other Discounts, Credits and Rebates and the WBA	(b)	 (i) the Take 3 Rebate: (A) RSP will be entitled to the Light Up Locations Rebate only; and (B) the Eligible AVC will be taken into account when calculating the Performance Targets for baselines and Bonus Incentive Payments under the terms of the Take 3 Rebate; (ii) the Step Up 100/40 Rebate: (A) RSP will be entitled to the Light Up Locations Rebate only; and (B) the Eligible AVC will be taken into account when calculating the RSP Base Ratio under the terms of the Step Up 100/40 Rebate; (iii) the Step Up 50/20 Rebate, RSP will be entitled to the Light Up Locations Rebate only; and (iv) the Light Up Low Usage Rebate, RSP will be entitled to the Light Up Low Usage Rebate only. Where an Eligible AVC is eligible for this Light Up Locations Rebate and has a bandwidth profile that is also an "Eligible Bandwidth Profile" under the High Speed Rebate: (i) if the Eligible AVC was first supplied as a result of a Connect Order that is first changed to In Progress on or before 30 November 2023, RSP will be entitled to this Light Up Locations Rebate (in addition to any applicable High Speed Rebate); and (ii) if the Eligible AVC was first supplied as a result of a Connect Order that is first changed to In Progress on or after 1 December 2023, RSP will not be entitled to this Light Up Locations Rebate for the period during which it has a bandwidth profile that is also an "Eligible Bandwidth Profile" under the High Speed Rebate). Note: For an AVC that is first supplied as a result of a Connect Order that is first changed to In Progress on or after 1 December 2023, if the Connect Order was for an Eligible Bandwidth Profile that is also an "Eligible Bandwidth Profile" under the High Speed Rebate, the AVC will not be an Eligible AVC under this Rebate — see section B3.6.6.

Section	Issue	Detail
11.	Additional Definitions that apply to this Campaign Discount	Eligible Bandwidth Profile means the bandwidth profiles set out in the table in section B3.6.5 of these Campaign Terms.

B3.7 Take 3 Rebate

Section	Issue	Detail					
1.	Name of the Campaign Discount and Campaign ID	Name of the Campaign Discount: Take 3 Rebate Campaign ID: TAKE3-2023					
2.	Objective	To increase access to nb ithan 12 months.	n ® Ethernet at location	ons unconnected to the nbn ® Net	twork for greater		
3.	Campaign Period	1 March 2023 (Start Dat	e) to 31 March 2024	(End Date) (inclusive)			
4.	Discount Period	24 months from the date Note: This period may extend		or an Eligible AVC is Completed. Period.			
5.	Amount of the Campaign Discount	(a) nbn will provide RSP with the Rebate set out below for each Eligible AVC for each Billing Period (or part thereof): (i) that falls within the Discount Period applicable to that Eligible AVC; and (ii) in which the Eligible AVC has an Eligible Bandwidth Profile, subject to the RSP meeting or exceeding the applicable Performance Target (if any). Eligible Bandwidth Profile nbn ® Network Take 3 Rebate**					
		downstream Mbps* 25	upstream Mbps* 5	FTTN, FTTC, FTTB, HFC, Fibre Wireless	\$15		
		25	10	FTTC, HFC, Fibre	\$15		
		Wireless Plus Wireless \$15					
		25	5-10	FTTN, FTTB	\$15		
		50	20	HFC, FTTC, Fibre	\$15		
		25-50	5-20	FTTN, FTTB	\$15		

Section	Issue	Detail					
			Home	Fast	FTTN, FTTC, FTTB, HFC, Fibre	\$20	
			25-100	5-40	FTTN, FTTB	\$20	
			50-100	20-40	FTTC	\$20	
			100	40	HFC, Fibre	\$20	
			Home Su	perfast	HFC, Fibre	\$20	
			Home UI	trafast	HFC, Fibre	\$20	
			250	100	Fibre	\$20	
			500	200	Fibre	\$20	
			1000	400	Fibre	\$20	
			 * The Information Rates for the AVC TC-4 bandwidth profiles shown in this table are Peak Information Rates (PIR) except for Wireless Plus, which has potential maximum Information Rates. To be read subject to the WBA, including the specific limitations in sections 3 and 13 of the nbh® Ethernet Product Description. 				
				is first supplied as a resu	ult of a Connect Order that is first chang	ed to In Progress on	
			Profile" und see section if the Conn modified to	der the High Speed Reba 183.7.6; and 1ect Order was for any ot 10 have an "Eligible Bandv	gible Bandwidth Profile that is also an "E tte, the AVC will not be an Eligible AVC u ther Eligible Bandwidth Profile, but the A width Profile" under the High Speed Reb andwidth profile — see sections B3.7.9 a	under this Rebate — NVC was subsequently ate, this Rebate will	
		(b) Where only part of a Billing Period falls within the Discount Period applicable to an Eligible AVC, the amount of the Rebate for that Eligible AVC for that Billing Period v pro-rated based on the proportion of that Billing Period that falls within the applica Discount Period.					
6.	Eligible AVCs	Eligible AVC means an AVC supplied as a result of a Connect Order that is:					
		(a)	(i) the Conne that the C	ect Order relates to a	which both of the following condition of the following condition of the Premises that is an Eligible Premised to In Progress and that Order eriod; and	nises on the date	

Section	Issue	Detail		
			(ii)	that Connect Order is Completed (which may occur on a date that is after the Campaign Period); and
		(b)		AVC TC-4 Product Component (which, if the Connect Order was Completed under WBA, was a "Bundled AVC TC-4") with a bandwidth profile that is:
			(i)	an Eligible Bandwidth Profile, if the Order Status for the Connect Order is first changed to In Progress before 1 December 2023; or
			(ii)	an Eligible Bandwidth Profile other than a bandwidth profile that is also an "Eligible Bandwidth Profile" under the High Speed Rebate, if the Order Status for the Connect Order is first changed to In Progress on or after 1 December 2023.
7.	Performance Target	☑ Yes Defini	i □ No tions	
		(a)	For the	e purposes of this section B3.7, a Take 3 Order means a Connect Order that is:
			(i)	the first Connect Order placed In Progress during the Campaign Period at a Premises that is an Eligible Premises on the date of Order being placed In Progress; and
			(ii)	for an AVC TC-4 Product Component (which, if the Connect Order was Completed under a Prior WBA, was a "Bundled AVC TC-4") with an Eligible Bandwidth Profile (excluding any Connect Order that is first changed to In Progress on or after 1 December 2023 and is for a "Bundled AVC TC-4" with a bandwidth profile that is also an "Eligible Bandwidth Profile" under the High Speed Rebate).
			Note: I	For clarity, a Non-Infrastructure Type Transfer is not a Connect Order and is not a Take 3
		Satisf	action	of Performance Target
		(b)	a total	ill have satisfied the Performance Target in a month if nbn has placed In Progress number of Take 3 Orders in that month equivalent to the Performance Target, orders:
			(i)	are submitted by RSP; and
			(ii)	are for the same Alternative Segment (if applicable).

Section Issue	Detai	ı		
	Perfo	rmance Periods		
	(c)	The following Perfo	rmance Periods apply for the Take 3 Rebate:	
		Period 1	1 March 2023–31 May 2023	
		Period 2	1 June 2023-31 August 2023	
		Period 3	1 September 2023-30 November 2023	
		Period 4	1 December 2023–29 February 2024	
	Requ	ests for Performan	ce Targets for Alternative Segments	
	(d)	 (d) A request by RSP for separate sets of Performance Targets for Alternative Segnunder section D1.1.2(d) of the Master Campaign Terms must be made at least before the start of the Performance Period for which RSP wishes to have separa Performance Targets. (e) If nbn accepts a request to provide separate sets of Performance Targets for Al Segments under section D1.1.2(d) of the Master Campaign Terms or a request resume providing a single set of Performance Targets under section D1.1.2(g) of Master Campaign Terms, nbn: 		
	(e)			
		(i) will do so fr such reque	rom the next Performance Period following nbn 's acceptance of any st; and	
			e any Performance Target(s) previously notified to RSP in respect of mance Period.	
	Perfo	rmance Targets for	RSP Groups	
	RSPs (together, an RSP Group) are Related Bodies Corporate on t Rebate, nbn will provide a single set of Performance Targets to RS Ethernet Product Components supplied to the RSP Group, and such		RSP Group) are Related Bodies Corporate on the Start Date for this rovide a single set of Performance Targets to RSP to apply to all nbn ® omponents supplied to the RSP Group, and such Product Components Default Segment" for RSP for the purposes of the Master Campaign e to this Take 3 Rebate.	
	(g)	If section B3.7.7(f)	applies in respect of RSP, RSP may request that nbn provide to RSP:	

Section	Issue	Detail		
			(i)	separate sets of Performance Targets to apply to all nbn [®] Ethernet Product Components supplied to RSP (as opposed to Other RSPs in the RSP Group);
			(ii)	separate sets of Performance Targets in accordance with section $D1.1.2(d)(i)$ of the Master Campaign Terms; or
			(iii)	separate sets of Performance Targets in accordance with section $D1.1.2(d)(ii)(B)$ of the Master Campaign Terms.
		(h)	D1.1.2 subject "Altern	est by RSP under section B3.7.7(g) will be taken to be a request under section (d) of the Master Campaign Terms and each category of Product Components to separate sets of Performance Targets under section B3.7.7(g)will constitute an ative Segment" for the purposes of this Take 3 Rebate and the Master Campaign as applicable to this Take 3 Rebate.
		(i)	If:	
			(i)	an RSP Group member other than RSP requests separate sets of Performance Targets under the equivalent provision to section D1.1.2(d)(ii)(B) of the Master Campaign Terms in that RSP Group member's Other Wholesale Broadband Agreement; and
			(ii)	that request is accepted by nbn under that RSP Group member's Other Wholesale Broadband Agreement,
				uch separate sets of Performance Targets (or their equivalents as applicable to vill automatically apply to RSP from the date that such request is accepted by nbn .
		(j)	If:	
			(i)	an RSP Group member other than RSP requests separate sets of Performance Targets under the equivalent provision to section B3.7.7(g)(i) or section D1.1.2(d)(i) of the Master Campaign Terms in that RSP Group member's Other Wholesale Broadband Agreement; and
			(ii)	that request is accepted by nbn under that RSP Group member's Other Wholesale Broadband Agreement,
				on or shortly after the date that such request is accepted by nbn , nbn will provide te sets of Performance Targets to apply to all nbn [®] Ethernet Product Components

Section	Issue	Detail		
		supplied to RSP, and such Performance Targets will apply from the next Performance Period following nbn 's acceptance of the relevant request.		
		Adjustment of Performance Targets		
		(k) nbn may notify an adjusted Performance Target that has been previously notified to RS if nbn determines, acting reasonably, that the Performance Target was calculated in error (giving the RSP reasonable details of the calculation error and the basis for the corrected calculation). If nbn adjusts a Performance Target in accordance with this section B3.7.7(k), then from the date of notification, nbn :		
		(i) will determine whether RSP has reached the Performance Target applicable to a Take 3 Order, for the purposes of section B3.7.7(b), in accordance with such a revised Performance Target; and		
		(ii) may cease paying any Take 3 Rebate for a Take 3 Order which, under the adjusted Performance Target notified by nbn , is not eligible for a Take 3 Rebate.		
		Performance Targets for RSPs entering into this Agreement after Start Date		
		(I) If RSP enters into this Agreement after the Start Date of this Take 3 Rebate and was not a Party to a Prior WBA immediately prior to entering into this Agreement, then, despite section D1.1.2(b) of the Master Campaign Terms:		
		 RSP will only be eligible for this Take 3 Rebate from the Performance Period immediately after the Performance Period in which RSP enters into this Agreement; and 		
		(ii) nbn will not provide RSP with a Performance Target in respect of any calendar month prior to the Performance Period in which RSP becomes eligible for this Take 3 Rebate (determined in accordance with section B3.7.7(I)(i)).		
8.	List of Eligible Premises to be provided	☑ Yes □ No		
9.	Other terms and conditions	Notwithstanding section D1.1.7 of the Master Campaign Terms, if RSP modifies an Eligible AVC during the Discount Period, the following consequences will apply:		
		Status of Eligible AVC after Modify Order is Completed Consequences for any applicable Take 3 Rebate		

Section	Issue	Detail		
			Continues to be an Eligible AVC but on a different Eligible Bandwidth Profile	The Take 3 Rebate will be calculated separately on a pro-rata daily basis for the parts of the Discount Period before and after the Modify Order is Completed, based on the Eligible Bandwidth Profile supplied during each such period of time.
			Stops being an Eligible AVC because it is modified to have a bandwidth profile that is not an Eligible Bandwidth Profile; or Has an Eligible Bandwidth Profile that is also an "Eligible Bandwidth Profile" under the High Speed Rebate in the circumstances described in section B3.7.10(c)(ii)	The Take 3 Rebate will be applied on a pro-rata daily basis for the part of the Billing Period before the Modify Order is Completed. No Take 3 Rebate will apply for the remainder of the Discount Period (subject to the next row).
			Resumes being an Eligible AVC after an intervening period in which it was not (e.g. because in that intervening period it had a bandwidth profile that is not an Eligible Bandwidth Profile); or Has an Eligible Bandwidth Profile that is not an "Eligible Bandwidth Profile" under the High Speed Rebate after a period in which the circumstances in section B3.7.10(c)(ii) applied	The Take 3 Rebate will be calculated on a pro-rata daily basis for the part of the remaining Discount Period (if any) after the Modify Order is Completed.
		Non-Inf	, , , , , ,	from the application of the Take 3 Rebate.
10.	Interaction with other Discounts, Credits and Rebates and the WBA	(a)	Where an Eligible AVC is supplied to a Pro Locations Rebate and the Take 3 Rebate: (i) RSP will be entitled to the Light L	Up Locations Rebate only; and o account when calculating the Bonus Incentive
		(b)	Where an Eligible AVC is supplied to a Pro	emises which is eligible for both:

Section	Issue	Detail	
			(i) a Take 3 Rebate; and
			(ii) a Step Up 50/20 Rebate or a Step Up 100/40 Rebate,
			RSP will be entitled to the Take 3 Rebate only and will not receive a Step Up 50/20 Rebate or Step Up 100/40 Rebate in respect of that Eligible AVC.
		(c)	Where an Eligible AVC is eligible for this Take 3 Rebate and has a bandwidth profile that is also an "Eligible Bandwidth Profile" under the High Speed Rebate:
			(i) if the Eligible AVC was first supplied as a result of a Connect Order that is first changed to In Progress on or before 30 November 2023, RSP will be entitled to this Take 3 Rebate (in addition to any applicable High Speed Rebate); and
			(ii) if the Eligible AVC was first supplied as a result of a Connect Order that is first changed to In Progress on or after 1 December 2023, RSP will not be entitled to this Take 3 Rebate for the period during which it has a bandwidth profile that also is an "Eligible Bandwidth Profile" under the High Speed Rebate (regardless of whether the Eligible AVC is entitled to the High Speed Rebate).
			Note: For an AVC that is first supplied as a result of a Connect Order that is first changed to In Progress on or after 1 December 2023, if the Connect Order was for an Eligible Bandwidth Profile that is also an "Eligible Bandwidth Profile" under the High Speed Rebate, the AVC will not be an Eligible AVC under this Rebate — see section B3.7.6.
11.	Bonus Incentive	(a)	If, in any Performance Period, the total number of Take 3 Orders placed In Progress by nbn (for an Alternative Segment, if applicable) exceeds the sum of the applicable Performance Targets (for that Alternative Segment, if applicable) within that Performance Period by more than 35%, nbn will pay RSP a once-off Rebate of \$45 multiplied by the number of Take 3 Orders (for that Alternative Segment, if applicable) in the Performance Period in excess of the sum of the applicable Performance Targets (for that Alternative Segment, if applicable) within that Performance Period (Bonus Incentive Payment).
		(b)	nbn may notify RSP of an alternative threshold for the Bonus Incentive Payment, which will apply instead of the threshold in section B3.7.11(a), if:
			(i) RSP became a party to this Agreement on or after the Start Date of this Take 3 Rebate; or

Section	Issue	tail	
		(ii) RSP has not submitted a Connect Order by the Start Date of this	s Take 3 Rebate.
		nbn will determine whether any Bonus Incentive Payments are payable Performance Period within two months after the end of that Performance	
		Example: For the Performance Period from 1 September 2023 to 30 November 2023, the Payments payable to RSP will be paid by January 2024.	Bonus Incentive
		If, in a Performance Period, the number of Take 3 Orders (for an Alterna applicable) that are Completed is less than 85% of the number of Take In Progress (for that Alternative Segment, if applicable) in that Performanbn has, acting reasonably, determined that nbn did not cause the low then nbn may stop paying Bonus Incentive Payments to RSP (for that A Segment, if applicable) in respect of that Performance Period and all fut Periods.	3 Orders placed ance Period and Completion rate,
		nbn will not provide any Bonus Incentive Payment in respect of any Tak In Progress on or after 1 March 2024.	ke 3 Order placed

B3.8 Fibre Connect Rebate

Section	Issue	Detail					
1.	Name of the Campaign Discount and Campaign ID	Name of the Campaign Discount: Fibre Connect Rebate Campaign ID: FCBONUS-2023					
2.	Objective	To uplift the number of Fibre Connect Connection orders.					
3.	Campaign Period	1 April 2023 (Start Date) to 31 December 2023 (End Date) (inclusive)					
4.	Discount Period	For the Recurring Fibre Connect Bonus Rebate, 6 months from the date the Connect Order for an Eligible AVC is Completed. *Note: This period may extend beyond the Campaign Period.*					
5.	Amount of the Campaign Discount	Non-Recurring Fibre Connect Rebate (a) nbn will provide RSP with a one time payment set out below for each Fibre Connect Refresh Eligible Order for an AVC TC-4 Product Component that is placed In Progress during the Campaign Period and is Completed (which may occur on a date that is after the Campaign Period). Premises to which nbn is supplying nbn® Ethernet (FTTN) or nbn® Ethernet (FTTC) at the time of the relevant Fibre Connect Refresh Eligible Order Disconnected FTTN/C Premises or Never Connected FTTN/C Premises					
		\$120 \$165					
		Recurring Fibre Connect Bonus Rebate (b) nbn will provide RSP with the recurring Rebate set out below for each Eligible AVC supplied to RSP in respect of each Billing Period (or part thereof): (i) that falls within the Discount Period applicable to that Eligible AVC; and (ii) in which the Eligible AVC has an Eligible Bandwidth Profile. (c) The Eligible Bandwidth Profiles are:					

Section	Issue	Detail					
			Eligible Band	dwidth Profile AVC TC-4 upstream	nbn ® Network	Recurring Fibre Connect Bonus Rebate	
			downstream Mbps*	Mbps*		Rebute	
			Home !	Ultrafast	Fibre	\$10	
			1000	400	Fibre	\$20	
		subject (d)	to the WBA, including the Where only part of a amount of the recur proportion of that Bi	specific limitations in section Billing Period falls with Fing Rebate for that Eli Illing Period that falls w	profiles shown in this table are Peak Informans 3 and 13 of the nbn® Ethernet Production the Discount Period applicable to gible AVC for that Billing Period will within the applicable Discount Period	to an Eligible AVC, the I be pro-rated based on the d.	
6.	Eligible AVCs	(a)	the first Fibre Connect Eligible Order in respect of a Premises where both of the following conditions are satisfied: (i) the Order Status is changed to In Progress during the period from 1 October 2023 to 31 Decemb 2023; and (ii) that Connect Order is Completed (which may occur on a date that is after the Campaign Period); and for an AVC TC-4 with an Eligible Bandwidth Profile (which, if the Fibre Connect Eligible Order was Completed under a Prior WBA, was a "Bundled AVC TC-4").				
7.	Performance Target	□ Yes	☑ No				
8.	List of Eligible Premises to be provided	□ Yes	⊠ No				
9.	Other terms and conditions	(a)	Discount Period for I	Recurring Fibre Connec	ter Campaign Terms, if RSP modific t Bonus Rebate, the following cons	equences will apply:	
			us of Eligible AVC a pleted	fter Modify Order is	Consequences for any a Connect Bonus Rebate	pplicable Recurring Fibre	

Section	Issue	Detail					
		Continues to be an Eligible AVC but on a different Eligible Bandwidth Profile	The Recurring Fibre Connect Bonus Rebate will be calculated separately on a pro-rata daily basis for the parts of the Discount Period before and after the Modify Order is Completed, based on the Eligible Bandwidth Profile supplied during each such period of time.				
		Stops being an Eligible AVC because it is modified to have a bandwidth profile that is not an Eligible Bandwidth Profile	The Recurring Fibre Connect Bonus Rebate will be applied on a pro-rata daily basis for the part of the Billing Period before the Modify Order is Completed. No Recurring Fibre Connect Bonus Rebate will apply for the remainder of the Discount Period (subject to the next row).				
		Resumes being an Eligible AVC after an intervening period in which it was not (e.g. because in that intervening period it had a bandwidth profile that is not an Eligible Bandwidth Profile).	The Recurring Fibre Connect Bonus Rebate will be calculated on a pro-rata daily basis for the part of the remaining Discount Period (if any) after the Modify Order is Completed.				
		(b) Non-Infrastructure Type Transfers are excluded for Rebate.	d from the application of the Recurring Fibre Connect Bonus				
		(c) If a Billing Period falls partly within the Discount I Billing Period only, on a pro-rata daily basis.	Period, the recurring Rebate will apply for that part of the				
10.	Interaction with other	, ,	Where an Eligible AVC is eligible for both the Recurring Fibre Connect Bonus Rebate and the Take 3 Rebate, RSP will be entitled to the Take 3 Rebate only.				
	Discounts, Credits and Rebates and	(b) Where an Eligible AVC is eligible for both the Reco	urring Fibre Connect Bonus Rebate and the Light Up Up Location Rebate only.				
	the WBA	(c) Where an Eligible AVC is eligible for both the Reco	urring Fibre Connect Bonus Rebate and the High Speed				
		(d) Where an Eligible AVC is eligible for both the Non Rebate, RSP will be entitled to both Rebates.	-Recurring Fibre Connect Rebate and the High Speed				
11.	Additional	Disconnected FTTN/C Premises means a Premises that	at:				
	Definitions that apply to this	(a) is in the footprint of the FTTN or FTTC Network;					
	Campaign Discount	(b) is Serviceable for the purpose of either nbn ® Ethe	ernet (FTTN) or nbn ® Ethernet (FTTC); and				

Section	Issue	Detail
		(c) to which nbn has previously supplied nbn ® Ethernet (FTTN) or nbn ® Ethernet (FTTC) but is not supplying an ordered product to RSP or any Other RSP at the time of receiving the relevant Fibre Connect Refresh Eligible Order.
		Fibre Connect Refresh Eligible Order means each of the following:
		(a) a Fibre Connect Eligible Order that is first changed to In Progress during the period from 1 April 2023 to 30 November 2023; and
		(b) a Fibre Connect Eligible Order that is first changed to In Progress during the period from 1 December 2023 to 31 December 2023, and is for an Ordered Product with an AVC-TC-4 bandwidth profile other than 250/100 Mbps or 500/200 Mbps.
		Note: "Fibre Connect Eligible Order" is defined in the <u>Dictionary</u> by reference to the <u>WBA Operations Manual</u> .
		Never Connected FTTN/C Premises means a Premises that:
		(a) is in the footprint of the FTTN or FTTC Network;
		(b) is Serviceable for the purpose of either nbn [®] Ethernet (FTTN) or nbn [®] Ethernet (FTTC); and
		(c) has never been connected to the nbn ® Network.

B3.9 High Speed Rebate

Section	Issue	Detail						
1.	Name of the Campaign Discount and Campaign ID	Name of the Campaign Discount: High Speed Rebate Campaign ID: HST23						
2.	Objective	An incentive to increase the tal	ke-up of high speed tiers.					
3.	Campaign Period	1 October 2023 to 30 June 202	4 (inclusive)					
4.	Discount Period	From the time that the Eligible Period.	AVC first becomes eligible fo	r this High Speed Rebate until tl	ne end of the Campaign			
5.	Amount of the Campaign Discount	respect of each Billing I (i) that falls within (ii) in which the Eli (b) Where only part of a Bi amount of the Rebate f of that Billing Period the	respect of each Billing Period (or part thereof): (i) that falls within the Discount Period applicable to that Eligible AVC; and (ii) in which the Eligible AVC has an Eligible Bandwidth Profile. (b) Where only part of a Billing Period falls within the Discount Period applicable to an Eligible AVC, the amount of the Rebate for that Eligible AVC for that Billing Period will be pro-rated based on the proportion of that Billing Period that falls within the applicable Discount Period.					
		AVC TC-4 downstream		nbn ® Network	High Speed Rebate			
		Mbps* 250	Mbps* 100	Fibre	\$25			
		500	200	Fibre	\$60			
		1000	400	Fibre	\$60			
		* Note: The Information Ra	tes for the AVC TC-4 bandwidth pr	rofiles shown in this table are Peak Info ections 3 and 13 of the <u>nbn® Ethernet</u>	ormation Rates (PIR). To be			

Section	Issue	Detail						
6.	Eligible AVCs	Eligible AVC means an AVC TC-4 that has an Eligible Bandwidth Profile as a result of either:						
		(a) a Connect Order that is first changed to In Progress during the Campaign Period and is subsequently Completed; or						
	(b) a Modify Order that is first changed to In Progress during the Campaign Period and is sub Completed, provided that the AVC must have been supplied with a bandwidth profile othe Bandwidth Profile for a period of at least one month immediately preceding the Modify Or AVC already qualified as an Eligible AVC before the Modify Order),							
		(which, if the relevant Connect Order or Modify Order was Completed under a Prior WBA, was for a "Bundled AVC TC-4").						
		Note: Under paragraph (b), if an AVC TC-4 is connected with an Eligible Bandwidth Profile before the Campaign Period, it must have had an ineligible bandwidth profile for at least one month before first qualifying as an Eligible AVC.						
7.	Performance Target	□ Yes ☑ No						
8.	List of Eligible Premises to be provided	□ Yes ☑ No						
9.	Other terms and conditions	(a) Notwithstanding section D1.1.7 of the Master Campaign Terms, if RSP modifies an Eligible AVC during the Discount Period, the following consequences will apply:						
		Status of Eligible AVC after Modify Order is Completed Consequences for any applicable High Speed Rebate						
		Continues to be an Eligible AVC but on a different Eligible Bandwidth Profile The High Speed Rebate will be calculated separately on a pro-rata daily basis for the parts of the Discount Period before and after the Modify Order is Completed, based on the Eligible Bandwidth Profile supplied during each such period of time.						
		Stops being an Eligible AVC because it is modified to have a bandwidth profile that is not an Eligible Bandwidth Profile Bandwidth Profile The High Speed Rebate will be applied on a prorate daily basis for the part of the Billing Period before the Modify Order is Completed. No High Speed Rebate will apply for the remainder of the Discount Period (subject to the next row).						
		Resumes being an Eligible AVC after an The High Speed Rebate will be calculated on a pro- intervening period in which it was not (e.g. rata daily basis for the part of the remaining						

Section	Issue	Detail						
		because in that intervening period it had a bandwidth profile that is not an Eligible Bandwidth Profile) Discount Period (if any) after the Modify Order is Completed.						
		(b) RSP will not be entitled to a High Speed Rebate in respect of an Eligible AVC that is supplied to a Premises to which another Eligible AVC is being, or has previously been, supplied.						
10.	Interaction with other Discounts, Credits and	Light Up Low Take Up Postcode Locations Rebate If a service is receiving the Light Up Low Take Up Postcode Locations Rebate and becomes eligible for this High Speed Rebate, RSP will be eligible for both Rebates in accordance with their respective terms.						
	Rebates and the WBA	Light Up Locations The terms and conditions for the Light Up Locations Rebate specify the interaction between that Rebate and this High Speed Rebate.						
		Take 3 Rebate The terms and conditions for the Take 3 Rebate specify the interaction between that Rebate and this High Speed Rebate.						
		Fibre Connect Rebate The terms and conditions for the Fibre Connect Rebate specify the interaction between that Rebate and this High Speed Rebate.						
11.	Additional Definitions that apply to this Campaign Discount	N/A						

B3.10 Fibre COAT Rebate

Section	Issue	Detail					
1.	Name of the Campaign Discount and Campaign ID	Name of the Campaign Discount: Fibre COAT Rebate Campaign ID: FCREBATE-SC1UPL					
2.	Objective	To uplift the number of Connect Orders for AVC TC-4 Product Components supplied by means nbn [®] Ethernet (Fibre) at Eligible Premises.					
3.	Campaign Period	1 October 2023 (Start Date) to 31 December 2023 (End Date) (inclusive)					
4.	Discount Period	For the Recurring Fibre COAT Rebate, 6 months from the date the Connect Order for an Eligible AVC is Completed. *Note: This period may extend beyond the Campaign Period.*					
5.	Amount of the Campaign Discount	Non-Recurring Fibre COAT Rebate (a) nbn will provide RSP with a one time payment set out below for each Fibre COAT Connect Order for an AVC TC-4 that is placed In Progress during the Campaign Period and is Completed (which may occur on a date that is after the Campaign Period). Premises to which nbn is supplying nbn® Ethernet (FTTN) at the time of the relevant Connect Order Disconnected FTTN Premises or Never Connected FTTN Premises					
		\$120 \$165					
		Recurring Fibre COAT Rebate (b) nbn will provide RSP with the Rebate set out below for each Eligible AVC supplied to RSP in respect of each Billing Period (or part thereof): (i) that falls within the Discount Period applicable to that Eligible AVC; and (ii) in which the Eligible AVC has an Eligible Bandwidth Profile. (c) The Eligible Bandwidth Profiles are:					

Section	Issue	Detail					
			Eligible Band	AVC TC-4 upstream	nbn ® Network	Fibre COAT Rebate	
			downstream Mbps* Home U	Mbps*	Fibre	\$10	
			1000	400	Fibre	\$20	
					ndwidth profiles shown in this table are P ations in sections 3 and 13 of the <u>nbn®</u> L	eak Information Rates (PIR). To be	
		(d)	amount of the recurr	ing Rebate for that Elig	nin the Discount Period applicable gible AVC for that Billing Period wi ithin the applicable Discount Perio	II be pro-rated based on the	
6.	Eligible AVCs	Eligib	le AVC means an AVC	supplied as a result of	a Connect Order that is:		
		(a)	the first Connect Ord	er in respect of which	the following conditions are satisfi	ed:	
			• •	_	rogress during the Campaign Peri he Order Status is changed to In F		
			(ii) that Connect and	that Connect Order is Completed (which may occur on a date that is after the Campaign Period); and			
		(b)	for an AVC TC-4 with Prior WBA, was a "Bu	_	Profile (which, if the Connect Ord	er was Completed under a	
7.	Performance Target	□ Yes	⊠ No				
8.	List of Eligible Premises to be provided	☑ Yes	□ No				
9. Other terms and conditions (a) Notwithstanding section D1.1.7 of the Master Campaign Terms, if RSP mode Discount Period for the Recurring Fibre COAT Rebate, the following consequences.						_	
			us of Eligible AVC af	ter Modify Order is	Consequences for any appl Fibre COAT Rebate	icable Recurring	
			inues to be an Eligible ble Bandwidth Profile.	AVC but on a different	The Recurring Fibre COAT Ret calculated separately on a pro the parts of the Discount Perio	-rata daily basis for	

Section	Issue	Detail				
		the Modify Order is Completed, based on the Eligible Bandwidth Profile supplied during each such period of time.				
		Stops being an Eligible AVC because it is modified to have a bandwidth profile that is not an Eligible Bandwidth Profile. The Recurring Fibre COAT Rebate will be applied on a pro-rata daily basis for the part of the Billing Period before the Modify Order is Completed. No Recurring Fibre COAT Rebate will apply for the remainder of the Discount Period (subject to the next row).				
		Resumes being an Eligible AVC after an intervening period in which it was not (e.g. because in that intervening period it had a bandwidth profile that is not an Eligible Bandwidth Profile). The Recurring Fibre COAT Rebate will be calculated on a pro-rata daily basis for the part of the remaining Discount Period (if any) after the Modify Order is Completed.				
		(b) Non-Infrastructure Type Transfers are excluded from the application of the Recurring Fibre COAT Rebate.				
		(c) If a Billing Period falls partly within the Discount Period, the recurring Rebate will apply for that part of the Billing Period only, on a pro-rata daily basis.				
10.	Interaction with other Discounts, Credits and Rebates and the WBA	(a) Where an Eligible AVC or Connect Order is eligible for:				
		(i) the Recurring Fibre COAT Rebate; and				
		(ii) any of the Rebates available under sections B3.1, B3.4 to B3.7, the Recurring Fibre Connect Bonus Rebate under section B3.8 or the Take 2 Rebate (each an Original Rebate),				
		RSP will be entitled to the Original Rebate only.				
		Note: If section B3.10.10 applies, the Original Rebates to which RSP may be entitled include the Light Up Boost Rebate, Light Up Low Usage Rebate, Light Up Low Take Up Postcode Locations Rebate, Light Up Locations Rebate, Take 2 Rebate, Take 3 Rebate and the Recurring Fibre Connect Bonus Rebate.				
		(b) Where an Eligible AVC is eligible for both the Non-Recurring Fibre COAT Rebate and the Non-Recurring Fibre Connect Rebate, RSP will be entitled to the Non-Recurring Fibre Connect Rebate only.				
		(c) Where an Eligible AVC is eligible for both the Recurring Fibre COAT Rebate and the High Speed Rebate, RSP will be entitled to both Rebates.				

Section	Issue	Detail	
		(d)	Where an Eligible AVC or Connect Order is eligible for both the Non-Recurring Fibre COAT Rebate and the High Speed Rebate, RSP will be entitled to both Rebates.
11.	Additional	Discon	nected FTTN Premises means a Premises that:
	Definitions that apply to this	(a)	is in the footprint of the FTTN Network;
	Campaign Discount	(b)	is Serviceable for the purpose of nbn [®] Ethernet (FTTN); and
		(c)	to which nbn has previously supplied nbn ® Ethernet (FTTN) but is not supplying an ordered product to RSP or any Other RSP at the time of receiving the relevant Connect Order.
		Fibre C	COAT Connect Order means each of the following:
		. ,	a Connect Order that is first changed to In Progress during the period from 1 October 2023 to 30 November 2023 at a Premises that is an Eligible Premises on the date that the Order Status is changed to In Progress, and is for an nbn [®] Ethernet (Fibre) Ordered Product with an AVC TC-4 bandwidth profile other than 12/1 Mbps; and
			a Connect Order that is first changed to In Progress during the period from 1 December 2023 to 31 December 2023 at a Premises that is an Eligible Premises on the date that the Order Status is changed to In Progress, and is for an nbn [®] Ethernet (Fibre) Ordered Product with an AVC TC-4 bandwidth profile other than 12/1 Mbps, 250/100 Mbps or 500/200 Mbps.
		Never	Connected FTTN Premises means a Premises that:
		(a)	is in the footprint of the FTTN Network;
		(b)	is Serviceable for the purpose of nbn ® Ethernet (FTTN); and
		(c)	has never been connected to the nbn ® Network.

B3.11 H2 Fibre Connect Rebate

Section	Issue	Detail					
1.	Name of the Campaign Discount and Campaign ID	Name of the Campaign Discount: H2 Fibre Connect Rebate Campaign ID: FCBONUS-H2FY24					
2.	Objective	To uplift the number of Fibre Connection orders.					
3.	Campaign Period	1 January 2024 (Start Date) to 30 June 2024 (End Date) (inclusive)					
4.	Discount Period	N/A					
5.	Amount of the Campaign	nbn will provide RSP with a one time payment of					
	Discount	(a) \$120 for each H2 Fibre Connect Eligible Order for an AVC TC-4 Product Component that is first changed to In Progress during the period from 1 January 2024 to 31 March 2024; and					
		(b) \$60 for each H2 Fibre Connect Eligible Order for an AVC TC-4 that is first changed to In Progress during the period from 1 April 2024 to 30 June 2024.					
6.	Performance Target	□ Yes ☑ No					
7.	List of Eligible Premises to be provided	□ Yes ☑ No					
8.	Other terms and conditions	N/A					
9.	Interaction with other	(a) Where an AVC supplied as a result of a Fibre Connect Eligible Order is eligible for the H2 Fibre Connect Rebate and either:					
	Discounts, Credits and	(i) the High Speed Rebate;					
	Rebates and the WBA	(ii) the Take 3 Rebate,					
		(iii) the Light Up Locations Rebate, or					

Section	Issue	Detail
		 (iv) the Connect the Unconnected Rebate. RSP will be entitled to both Rebates. (b) For clarity, if the Campaign Period expires in respect of the Take 3 Rebate or Light Up Locations Rebate during the Campaign Period of this H2 Fibre Connect Rebate, the Ordered Product that includes an AVC described in B3.119(a)may continue to receive such Rebate in accordance with the relevant provisions, where the eligibility criteria were satisfied within the relevant Campaign Period.
10.	Additional Definitions that apply to this Campaign Discount	 H2 Fibre Connect Eligible Order means a Fibre Connect Eligible Order that is: (a) for an Ordered Product with an AVC TC-4 bandwidth profile other than 250/100 Mbps or 500/200 Mbps; and (b) Completed on or before 30 June 2025. Note: "Fibre Connect Eligible Order" is defined in the <u>Dictionary</u> by reference to the <u>WBA Operations Manual</u>.

B3.12 Connect the Unconnected Rebate

Section	Issue	Detail							
1.	Name of the Campaign Discount and Campaign ID	Name of the Campaign Discount: Connect the Unconnected Rebate Campaign ID: Unconnected-2024							
2.	Objective	To increase access to nbn ® Etherr	net at locations uncor	nnected to the nbn ® Network for	greater than 3	months.			
3.	Campaign Period	1 April 2024 (Start Date) to 31 D	ecember 2024 (End	Date) (inclusive)					
4.	Discount Period	24 months from the date the Conr Note: This period may extend beyond the		ible AVC is Completed.					
5.	Amount of the Campaign Discount	thereof): (i) that falls within the (ii) in which the Eligib	(i) that falls within the Discount Period applicable to that Eligible AVC; and						
		Eligible Bandv AVC TC-4 downstream Mbps*	width Profile AVC TC-4 upstream Mbps*	nbn ® Network	Connect the Unconnected Rebate				
		25	5	FTTN, FTTC, FTTB, HFC, Fibre Wireless	\$15				
		25	10	FTTC, HFC, Fibre	\$15				
		Wireles	s Plus	Wireless	\$20				
		25	5-10	FTTN, FTTB	\$15				
		50	20	HFC, FTTC, Fibre	\$15				

Section	Issue	Detail	Detail						
			25-50	5-20	FTTN, FTTB	\$15			
			Home	Fast	FTTN, FTTC, FTTB, HFC, Fibre	\$20			
			25-100	5-40	FTTN, FTTB	\$20			
			50-100	20-40	FTTC	\$20			
			100	40	HFC, Fibre	\$20			
			Home Su	perfast	HFC, Fibre	\$20			
			Home Ult	trafast	HFC, Fibre	\$20			
		for When amo	Vireless Plus, which has pote ations in sections 3 and 13 o are only part of a Billing	ential maximum Informa of the <mark>nbn® Ethernet Pro I Period falls within t hat Eligible AVC for t</mark>	the Discount Period applicable to that Billing Period will be pro-rate	greement, including an Eligible AVC,	the specific		
6.	Eligible AVCs	Eligible AV	C means an AVC suppli	ied as a result of a C	Connect Order that is:				
		(a) the	first Connect Order in r	espect of which both	h of the following conditions are	satisfied:			
		(i)			s that is an Eligible Premises on a nat Order Status change occurs d				
		(ii)	that Connect Order	is Completed on or	before 30 June 2025; and				
		(b) for a	an AVC TC-4 Product Co	omponent with an El	ligible Bandwidth Profile.				
7.	Performance Target	☑ Yes □ N							
	3	Definitions					•		
			(a) For the purposes of this section B3.12, an Connect the Unconnected Rebate Order means a Connect Order that is:						

Section	Issue	Detail		
		 the first Connect Order placed In Progress during the Campaign Period that relates to a Premises that is an Eligible Premises on the date of that order being placed In Progress; and 		
		(ii) for an AVC TC-4 Product Component with an Eligible Bandwidth Profile,		
		excluding, for clarity, Non-Infrastructure Type Transfers.		
		Satisfaction of Performance Target		
		(b) In addition to notifying RSP of the Performance Target (or Performance Targets) under section D1.1.2(b)(i) of the Master Campaign Terms, nbn will also notify RSP of the indicative Performance Target for the Connect the Unconnected Rebate by no later than 60 days before the start of the Performance Period to which that Performance Target relates.		
		(c) RSP will have satisfied the applicable Performance Target for an Eligible AVC if, in the Performance Period in which the Connect Order for that Eligible AVC was placed In Progress, nbn has placed In Progress a total number of Connect the Unconnected Rebate Orders equivalent to the Performance Target for that Performance Period, which orders:		
		(i) are submitted by RSP; and		
		(ii) are for the same Alternative Segment (if applicable).		
		Performance Periods		
		(d) The following Performance Periods apply for the Connect the Unconnected Rebate:		
		Period 1 1 April 2024 – 30 June 2024		
		Period 2 1 July 2024 – 30 September 2024		
		Period 3 1 October 2024 – 31 December 2024		
		Requests for Performance Targets for Alternative Segments		
		(e) A request by RSP for separate sets of Performance Targets for Alternative Segments under section D1.1.2(d) of the Master Campaign Terms must be made at least 6 weeks before the start of the Performance Period for which RSP wishes to have separate sets of Performance Targets.		
		(f) If nbn accepts a request to provide separate sets of Performance Targets for Alternative Segments under section D1.1.2(d) of the Master Campaign Terms or a request to resume providing a single set of Performance Targets under section D1.1.2(g) of the Master Campaign Terms, nbn :		

Section	Issue	Detail		
			(i)	will do so from the next Performance Period following nbn 's acceptance of any such request; and
			(ii)	may replace any Performance Target(s) previously notified to RSP in respect of that Performance Period.
		Perfo	rmance	Targets for RSP Groups
		(g)	an RS I set of Group,	e section D1.1.2(c) of the Master Campaign Terms, if RSP and one or more Other RSPs (together, P Group) are Related Bodies Corporate on the Start Date for this Rebate, nbn will provide a single Performance Targets to RSP to apply to all nbn [®] Ethernet Product Components supplied to the RSP, and such Product Components will constitute the "Default Segment" for RSP for the purposes of the Campaign Terms as applicable to this Connect the Unconnected Rebate.
		(h)	If sect	ion B3.12.7(g) applies in respect of RSP, RSP may request that nbn provide to RSP:
			(i)	separate sets of Performance Targets to apply to all ${\bf nbn}^{\tiny (8)}$ Ethernet Product Components supplied to RSP (as opposed to Other RSPs in the RSP Group);
			(ii)	separate sets of Performance Targets in accordance with section $D1.1.2(d)(i)$ of the Master Campaign Terms; or
			(iii)	separate sets of Performance Targets in accordance with section $D1.1.2(d)(ii)(B)$ of the Master Campaign Terms.
		(i)	Master Perforr this Co	est by RSP under section B3.12.7(h) will be taken to be a request under section D1.1.2(d) of the Campaign Terms and each category of Product Components subject to separate sets of mance Targets under section B3.12.7(h) will constitute an "Alternative Segment" for the purposes of mancet the Unconnected Rebate and the Master Campaign Terms as applicable to this Connect the nected Rebate.
		(j)	If:	
			(i)	an RSP Group member other than RSP requests separate sets of Performance Targets under the equivalent provision to section $D1.1.2(d)(ii)(B)$ of the Master Campaign Terms in that RSP Group member's Other Wholesale Broadband Agreement; and
			(ii)	that request is accepted by ${\bf nbn}$ under that RSP Group member's Other Wholesale Broadband Agreement,
				uch separate sets of Performance Targets (or their equivalents as applicable to RSP) will atically apply to RSP from the next Performance Period following nbn 's acceptance of any such st.
		(k)	If:	

Section	Issue	Detail	
		 (i) an RSP Group member other than RSP requests separate sets of Performance Targets under the equivalent provision to section B3.12.7(h)(i) or section D1.1.2(d)(i) of the Master Campaign Terms in that RSP Group member's Other Wholesale Broadband Agreement; and 	
		that request is accepted by nbn under that RSP Group member's Other Wholesale Broadband Agreement,	
		then, on or shortly after the date that such request is accepted by nbn , nbn will provide a separate set, or separate sets, of Performance Targets (as applicable) to apply to all nbn ® Ethernet Product Components supplied to RSP in accordance with section B3.12.7(h)(i) or section D1.1.2(d)(i) of the Master Campaign Terms (as applicable), and such Performance Targets will apply from the next Performance Period following nbn 's acceptance of the relevant request.	
		Adjustment of Performance Targets	
		(I) nbn may notify an adjusted Performance Target that has been previously notified to RSP if nbn determines, acting reasonably, that the Performance Target was calculated in error (giving the RSP reasonable details of the calculation error and the basis for the corrected calculation). If nbn adjusts a Performance Target in accordance with this section B3.12.7(I), then from the date of notification, nbn :	
		 will determine whether RSP has reached the Performance Target applicable to an Connect the Unconnected Rebate Order, for the purposes of section B3.12.7(b), in accordance with such a revised Performance Target; and 	
		(ii) may cease paying any Connect the Unconnected Rebate for an Connect the Unconnected Rebate Order which, under the adjusted Performance Target notified by nbn , is not eligible for an Connect the Unconnected Rebate.	
		Performance Targets for RSPs entering into this Agreement after Start Date	
		(m) If RSP enters into this Agreement after the Start Date of this Connect the Unconnected Rebate, then despite sections D1.1.2(b) of the Master Campaign Terms and B3.12.7(b):	
		(i) RSP will only be eligible for this Connect the Unconnected Rebate from the Performance Period immediately after the Performance Period in which RSP enters into this Agreement; and	
		(ii) nbn will not provide RSP with a Performance Target (or any indicative Performance Target) in respect of any Performance Period prior to the Performance Period in which RSP becomes eligible for this Connect the Unconnected Rebate (determined in accordance with section B3.12.7(m)(i)).	
8.	List of Eligible Premises to be provided	☑ Yes □ No	

Section	Issue	Detail		
9. Other terms and conditions		(a)	Notwithstanding section D1.1.7 of the Ma Discount Period, the following consequen	aster Campaign Terms, if RSP modifies an E nces will apply:
			Status of Eligible AVC after Modify Order is Completed	Consequences for any applicable Connect the Unconnected Rebate
			Continues to be an Eligible AVC but on a different Eligible Bandwidth Profile	The Connect the Unconnected Rebate will be calculated separately on a prorata daily basis for the parts of the Discount Period before and after the Modify Order is Completed, based on the Eligible Bandwidth Profile supplied during each such period of time.
			Stops being an Eligible AVC because it is modified to have a bandwidth profile that is not an Eligible Bandwidth Profile	The Connect the Unconnected Rebate will be applied on a pro-rata daily basis for the part of the Billing Period before the Modify Order is Completed. No Connect the Unconnected Rebate will apply for the remainder of the Discount Period (subject to the next row).
			Resumes being an Eligible AVC after an intervening period in which it was not (e.g. because in that intervening period it had a bandwidth profile that is not an Eligible Bandwidth Profile)	The Connect the Unconnected Rebate will be calculated on a pro-rata daily basis for the part of the remaining Discount Period (if any) after the Modify Order is Completed.
		(b)	Non-Infrastructure Type Transfers are ex Rebate.	xcluded from the application of the Connect
10.	Interaction with other Discounts, Credits and Rebates and the WBA		an Eligible AVC is supplied to a Premises the Unconnected Rebate, RSP will be en	which is eligible for both the H2 Fibre Conne ntitled to both Rebates.

Section	Issue	Detail	Detail		
11.	Bonus Incentive	(a)	If, in any Performance Period, the total number of Connect the Unconnected Rebate Orders placed In Progress by nbn (for an Alternative Segment, if applicable) exceeds the applicable Performance Target (for that Alternative Segment, if applicable) within that Performance Period by 35% or more, nbn will pay RSP a once-off " Bonus Incentive Payment " for each Connect the Unconnected Rebate Order (for that Alternative Segment, if applicable) that is placed In Progress by nbn during that Performance Period after the applicable Performance Target is exceeded by 35% or more in that Performance Period and is Completed (which may occur on a date that is after that Performance Period).		
		(b)	The amount of the Bonus Incentive Payment is:		
			(i) \$120, for each eligible Connect the Unconnected Rebate Order for nbn ® Ethernet (Wireless); and		
			(ii) \$60, for each eligible Connect the Unconnected Rebate Order for nbn [®] Ethernet other than nbn [®] Ethernet (Wireless).		
		(c)	nbn may notify RSP of an alternative threshold for the Bonus Incentive Payment, which will apply instead of the threshold in section B3.12.11(a), if:		
			(i) RSP became a party to this Agreement on or after the Start Date of this Connect the Unconnected Rebate; or		
			(ii) RSP has not submitted a Connect Order by the Start Date of this Connect the Unconnected Rebate.		
		(d)	If, in a Performance Period, the number of Connect the Unconnected Rebate Orders (for an Alternative Segment, if applicable) that are Completed is less than 85% of the number of Connect the Unconnected Rebate Orders placed In Progress (for that Alternative Segment, if applicable) in that Performance Period and nbn has, acting reasonably, determined that nbn did not cause the low Completion rate, then nbn may stop paying Bonus Incentive Payments to RSP (for that Alternative Segment, if applicable) in respect of that Performance Period and all future Performance Periods.		

B3.13 FY25Q1 Fibre Connect Rebate

Section	<u>Issue</u>	<u>Detail</u>
1	Name of the Campaign Discount and Campaign ID	Name of the Campaign Discount: FY25Q1 Fibre Connect Rebate Campaign ID: FCREBATE-FY25Q1
<u>2. </u>	Objective	To uplift the number of Fibre Connect Connection orders.
3.	<u>Campaign</u> <u>Period</u>	1 July 2024 (Start Date) to 30 September 2024 (End Date) (inclusive)
4	Discount Period	<u>N/A</u>
<u>5.</u>	Amount of the Campaign Discount	nbn will provide RSP with a one time payment of \$60 for each FY25Q1 Fibre Connect Eligible Order for an AVC TC-4 Product Component that is first changed to In Progress during the period from 1 July 2024 to 30 September 2024.
<u>6.</u>	Performance Target	□ Yes ☑ No
<u>7. </u>	List of Eligible Premises to be provided	□ Yes ☑ No
8.	Other terms and conditions	N/A
9.	Interaction with other Discounts, Credits and Rebates and the WBA	Where an AVC supplied as a result of a Fibre Connect Eligible Order is eligible for the FY25Q1 Fibre Connect Rebate and the Connect the Unconnected Rebate, RSP will be entitled to both Rebates.
10.	Additional Definitions that apply to this	FY25Q1 Fibre Connect Eligible Order means a Fibre Connect Eligible Order that is: (a) for an Ordered Product with an AVC TC-4 bandwidth profile; and (b) Completed on or before 30 September 2025.

<u>Section</u>	<u>Issue</u>	<u>Detail</u>
	Campaign Discount	Note: "Fibre Connect Eligible Order" is defined in the Dictionary by reference to the WBA Operations Manual.

Part C Details and conditions for Short-term Discounts, Credits, Rebates and Waivers

Module C1: Non-Campaign Discounts

Note: The Short-term Discounts, Credits, Rebates and Waivers set out in this Module C1: Non-Campaign Discounts are not Campaign Discounts and are not subject to the Master Campaign Terms.

The details and conditions in section C1.1 apply in respect of the Professional Wiring Service Modify Order Discount described in Part A.

C1.1 Professional Wiring Service Modify Order Discount

C1.1.1 Details

nbn will apply a discount in respect of any Labour Rate and Materials Charges for Professional Wiring Services not performed at the time of a Standard Installation, such that the effective charge is \$100.

Note: During the period in which both this Professional Wiring Service Modify Order Discount and the 'Professional Wiring Service Charges Waiver' apply, the effect of this Professional Wiring Service Modify Order Discount is that the total Charge for Professional Wiring Services not performed at the time of a Standard Installation will be discounted to \$100.

C1.1.2 Process to Claim

nbn will automatically apply this Professional Wiring Service Modify Order Discount.

Note: RSP does not need to submit any Credit/Rebate Claim Form in respect of this item.

Module C2: Campaign Discounts

Note: The Short-term Discounts, Credits, Rebates and Waivers set out in this Module C2: Campaign Discounts are Campaign Discounts are made available by **nbn** to RSPs subject to the Master Campaign Terms which are set out in Part D of this document.

When reviewing the Discounts, Credits, Rebates and Waivers set out in this Module C2 please ensure you review not only the content in the tables below and also the Master Campaign Terms in Part D.

Part D Master Campaign Terms

Note: The following Master Campaign Terms apply to Discounts, Credits, Rebates and Waivers set out in Module B3 and Module C2 of this document.

D1.1 Terms

D1.1.1 Application of these Master Campaign Terms

- (a) **nbn** will make each Campaign Discount available for the applicable Campaign Period in accordance with and subject to the Campaign Terms and these Master Campaign Terms.
- (b) To the extent of any inconsistency between these Master Campaign Terms and the Campaign Terms, these Master Campaign Terms will prevail, except where expressly provided otherwise in the Campaign Terms.

D1.1.2 Performance Target

- (a) This section D1.1.2 applies for each Campaign Discount that is subject to RSP meeting or exceeding a Performance Target.
 - Note: A Performance Target may be a baseline number, base ratio or other performance target specified in the Campaign Terms.
- (b) Where a Campaign Discount is subject to RSP meeting or exceeding a Performance Target:
 - (i) **nbn** will notify RSP of the Performance Target (or Performance Targets) for that Campaign Discount by the later of:
 - (A) 30 days before the start of the Performance Period during which RSP is first entitled to participate and receive the benefit of that Campaign Discount;
 - (B) if RSP was not a party to a Prior WBA, 10 Business Days after RSP enters into this Agreement; and
 - (C) the date on which the relevant Campaign Discount is introduced; and
 - (ii) **nbn** may amend the Performance Target for that Campaign Discount by notifying RSP at least 30 days before the start of the first Performance Period in respect of which that amended Performance Target will apply.

Note: nbn may provide an initial anticipated Performance Target for a Campaign Discount. That target may be reviewed and revised before the final Performance Target is notified in accordance with section D1.1.2(b).

- (c) Subject to sections D1.1.2(d) to D1.1.2(h), **nbn** will provide a single set of Performance Targets to RSP to apply to all **nbn**[®] Ethernet Product Components supplied to RSP (the **Default Segment**).
- (d) RSP may request that **nbn** provide to RSP:

- (i) two separate sets of Performance Targets to apply to the Campaign Discount for each of the following two categories of Product Components supplied to RSP:
 - (A) **nbn**® Ethernet Product Components to be used as inputs to RSP Products supplied to one or more Downstream Service Providers; and
 - (B) **nbn**® Ethernet Product Components to be used as inputs to all other RSP Products that are to be supplied by RSP directly to an End User; or
- (ii) where RSP and one or more Other RSPs are Related Bodies Corporate at the time the Campaign Discount is introduced (together, the **RSP Group**):
 - (A) a single set of Performance Targets to apply to all **nbn**® Ethernet Product Components supplied to the RSP Group; or
 - (B) two separate sets of Performance Targets to apply to the Campaign Discount for each of the following two categories of Product Components supplied to the RSP Group:
 - (1) **nbn**® Ethernet Product Components to be used as inputs to all products supplied by the RSP Group (including RSP) to one or more Downstream Service Providers; and
 - (2) **nbn**[®] Ethernet Product Components to be used as inputs to all products supplied by the RSP Group (including RSP) directly to an End User,

(each category of Product Components that are subject to a separate set of Performance Targets, an Alternative Segment).

- (e) A request by RSP under section D1.1.2(d) must be accompanied by such information about the proposed Alternative Segment or Alternative Segments (as applicable) as reasonably required by **nbn**.
- (f) **nbn** may, in its discretion, accept or reject a request under section D1.1.2(d). If **nbn** accepts such a request, **nbn** will provide a Performance Target for each Alternative Segment in accordance with the request submitted under section D1.1.2(d).
- (g) RSP may, at any time after **nbn** commences providing Performance Targets for an Alternative Segment or Alternative Segments under section D1.1.2(f), request that **nbn** reverts back to providing a single Performance Target for the Default Segment. **nbn** may, in its discretion, accept or reject such request.
- (h) If **nbn** accepts a request to provide Performance Targets for an Alternative Segment or Alternative Segments under section D1.1.2(f), or to revert back to providing a single Performance Target under section D1.1.2(g), **nbn** will do so from the next Performance Period following **nbn**'s acceptance of that request.

D1.1.3 Bonus Incentive

(a) **nbn** may offer RSP a Bonus Incentive in connection with a Campaign Discount in accordance with the Campaign Terms.

(b) Subject to the Campaign Terms, if **nbn** offers a Bonus Incentive, that Bonus Incentive will be paid in arrears and otherwise in accordance with section D1.1.5 of these Master Terms.

D1.1.4 Eligible Premises

Where the Campaign Terms state that a list of Eligible Premises is to be provided:

- (a) **nbn** will notify RSP from time to time of the Eligible Premises for the Campaign Discount; and
- (b) for an AVC to be an Eligible AVC for the Campaign Discount, that AVC must be supplied to an Eligible Premises.

D1.1.5 Process to claim and pro ration

- (a) Unless otherwise specified in the Campaign Terms, **nbn** will apply any Campaign Discount amount to an invoice issued to RSP without RSP needing to make a claim. For clarity, such invoice may be an invoice for a Billing Period other than the Billing Period to which the relevant Campaign Discount relates.
- (b) If the Discount Period for an Eligible AVC starts during a Billing Period, the Campaign Discount for that Eligible AVC will be applied on a prorata daily basis on that date and for the remainder of that Billing Period.
- (c) If the Discount Period for an Eligible AVC ends during a Billing Period, the Campaign Discount for that Eligible AVC will be applied on a prorata daily basis for the part of the Billing Period before that date.

D1.1.6 Service Transfer Orders and COAT Transfer Orders in respect of Eligible AVCs receiving a Campaign Discount

- (a) Where an Eligible AVC is supplied to RSP as a result of a Service Transfer Order or COAT Transfer Order, a reference in these Master Campaign Terms or any Campaign Terms to that Eligible AVC is deemed to also include, where the context so requires:
 - (i) each AVC supplied to RSP or an Other RSP that was disconnected as a result of a Service Transfer Order and has been replaced (directly or indirectly) by that Eligible AVC; and
 - (ii) any Eligible AVC supplied by means of the Original Access Technology that **nbn** determines was disconnected, or is to be disconnected, in connection with a COAT Transfer Order and has been replaced (directly or indirectly) by that Eligible AVC.
- (b) If an Eligible AVC supplied to RSP is subject to a Service Transfer Order placed by an Other RSP during the Discount Period of the Eligible AVC (such that RSP is the Losing RSP):
 - (i) the Campaign Discount will stop applying on and from the date the Service Transfer Order is completed; and
 - (ii) if RSP subsequently places a Transfer Reversal in respect of that Eligible AVC, then, on and from the date the Transfer Reversal is completed, the Campaign Discount will apply to that Eligible AVC for the remainder of the Discount Period (on a pro-rata daily basis to the extent applicable).

- (c) If:
 - (i) a COAT Transfer Order is placed by RSP or an Other RSP; and
 - (ii) **nbn** determines that the COAT Transfer Order is intended to result in the replacement of an Eligible AVC supplied to RSP by means of the Original Access Technology during the Discount Period of that Eligible AVC,

the Campaign Discount will stop applying to that Eligible AVC supplied to RSP by means of the Original Access Technology on and from the date the COAT Transfer Order is completed.

- (d) If:
 - (i) RSP submits a Service Transfer Order or COAT Transfer Order to order an AVC;
 - (ii) **nbn** applied a Campaign Discount to that AVC prior to that Service Transfer Order or COAT Transfer Order;
 - (iii) RSP is participating in the relevant Campaign Discount at the time that Service Transfer Order or COAT Transfer Order (as applicable) was completed during the Discount Period for that AVC; and
 - (iv) where applicable the Service Transfer Order was not performed as part of a Non-Infrastructure Type Transfer,

the Campaign Discount will be treated as if it is transferred to the AVC that is supplied to RSP as a result of the Service Transfer Order or COAT Transfer Order (as applicable), and accordingly:

- (v) the Campaign Discount will apply to the AVC supplied to RSP as a result of the Service Transfer Order or COAT Transfer Order (as applicable) on the same basis as it applied to that AVC prior to the Service Transfer Order or COAT Transfer Order; and
- (vi) notwithstanding anything in the Campaign Terms for the relevant Campaign Discount, the Discount Period for that AVC will be the same as the Discount Period for that Campaign Discount that first applied to that AVC prior to that Service Transfer Order or COAT Transfer Order (as applicable).

D1.1.7 Modify Orders and other changes affecting eligibility for a Campaign Discount

- (a) If, during the Discount Period, an AVC that was an Eligible AVC or was an AVC to which section D1.1.6(d) applies no longer meets the requirements of the Campaign Discount and ceases to be an Eligible AVC (including where an Eligible AVC is modified during the Discount Term to an ineligible bandwidth profile) then, subject to the Campaign Terms, **nbn** may in its discretion:
 - (i) pause any further application of the Campaign Discount with respect to that AVC for such time as that AVC is no longer an Eligible AVC; or
 - (ii) cease any further payment of the Campaign Discount with respect to that AVC for the remainder of the Discount Period.
- (b) Any Campaign Discount which RSP was eligible for prior to the date an Eligible AVC ceased to be an Eligible AVC, will be applied on a pro rata daily basis for the part of the Billing Period before that Eligible AVC ceased to be an Eligible AVC.

(c) In no circumstances, including a pause under section D1.1.7(a), will a Modify Order or Service Transfer Order restart a Discount Period.

D1.1.8 Interaction with other Discounts, Credits, Rebates and Waivers and the WBA

Unless specified otherwise in the Campaign Terms, the Campaign Discount does not affect any other Discount, Credit, Rebate or Waiver made available to RSP in accordance with this Discounts, Credits and Rebates Annexure to the **nbn**® Ethernet Price List.

D1.1.9 Fair use

- (a) RSP must act in a manner that is consistent with the Objective and in good faith in connection with **nbn**'s provision of the Campaign Discount.
- (b) RSP must not shape or otherwise limit the performance of any RSP Product that relies on a Discounted Ordered Product as an input, except in accordance with RSP's standard policies or procedures applicable to other RSP Products that use, as an input, Ordered Products with the same AVC bandwidth profile(s) as the relevant Discounted Ordered Product.
- (c) RSP must ensure that Downstream Service Providers comply with section D1.1.9(b) as if it applied to Downstream Service Providers and Downstream Products.
- (d) **nbn** may seek RSP's co-operation (including request for information) to validate that RSP has complied with section D1.1.9(a), D1.1.9(b) or D1.1.9(c). RSP must promptly cooperate with **nbn** in this regard.
- (e) If **nbn** determines, acting reasonably, RSP hasn't complied with this section D1.1.9, **nbn** may cease providing the Campaign Discount to RSP (including for Eligible AVCs that had become eligible before that notice).

D1.1.10 Defined Terms

- (a) **Alternative Segment** has the meaning given to that term in section D1.1.2(d).
- (b) **Bonus Incentive** has the meaning (if any), in respect of a Campaign Discount, specified in the Campaign Terms for that Campaign Discount.
- (c) **Campaign Discount** means each Discount, Credit Rebate and Waiver set out in Module B3 or Module C2 of this Discounts, Credits and Rebates Annexure to the **nbn**[®] Ethernet Price List.
- (d) **Campaign Period**, for a Campaign Discount, means the 'Campaign Period' identified in the Campaign Terms for that Campaign Discount.
- (e) **Campaign Terms**, for a Campaign Discount, means the terms for that Campaign Discount as set out in Module B3 or Module C2 of this Discounts, Credits and Rebates Annexure to the **nbn**[®] Ethernet Price List.
- (f) **COAT Transfer Order** means a Connect Order placed by RSP or an Other RSP for an AVC TC-4 to be supplied by means of a Subsequent Access Technology that **nbn** determines is intended to replace an AVC TC-4 supplied by means of the Original Access Technology.

- (g) **Default Segment** has the meaning given to that term in section D1.1.2(c).
- (h) **Discount Period**, for a Campaign Discount, means the 'Discount Period' identified in the Campaign Terms for that Campaign Discount.
- (i) **Discounted Ordered Product** means an Ordered Product for which **nbn** is providing RSP a Campaign Discount.
- (j) **Eligible AVC**, for a Campaign Discount, has the meaning given to that term in the relevant Campaign Terms.
- (k) **Eligible Premises**, for a Campaign Discount, means a Premises that is notified by **nbn** to RSP as an "Eligible Premises" for that Campaign Discount in accordance with section D1.1.4.
- (I) **Master Campaign Terms** means the terms and conditions set out in this Part D of this Discounts, Credits and Rebates Annexure to the **nbn**[®] Ethernet Price List.
- (m) **Objective** has the meaning, in respect of a Campaign Discount, given to that term in the Campaign Terms for that Campaign Discount.
- (n) **Performance Period**, for a Campaign Discount, means the period during which a Performance Target applies as set out in the Campaign Terms for that Campaign Discount.
- (o) **Performance Target**, for a Campaign Discount, means the 'performance target' that is notified by **nbn** to RSP as a 'performance target' for that Campaign Discount in accordance with section D1.1.2.
- (p) **RSP Group** has the meaning given to it in section D1.1.2(d).
- (q) **Segment** means a Default Segment or an Alternative Segment.